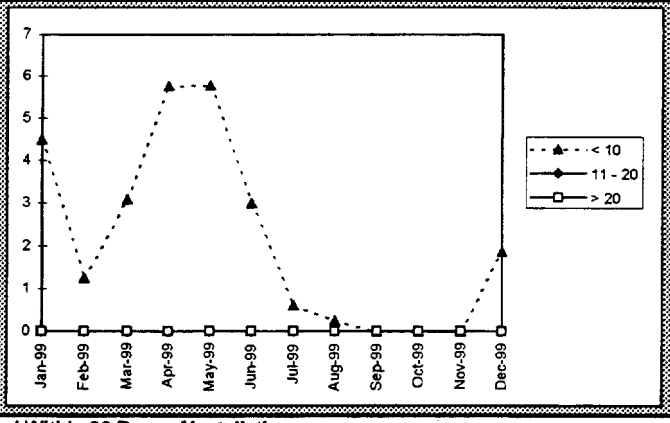
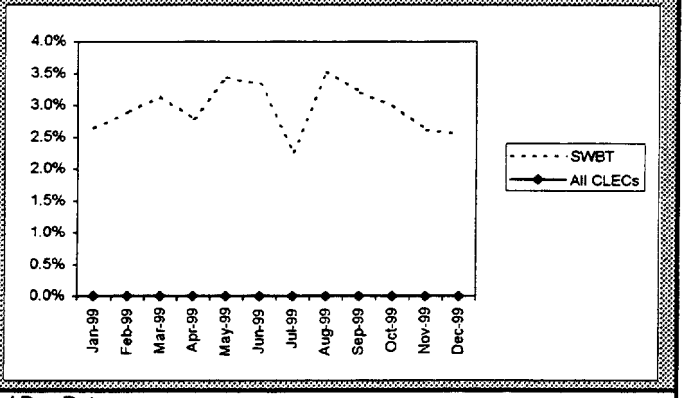
Average Installation Interval (Days)

Measurement No. 88	All CLECs - Number of Numbers per Order					
	< 10		11 - 20		> 20	
	No. of Orders	Avg. Days	No. of Orders	Avg. Days	No. of Orders	Avg. Days
Jan-99	4	4.50	0	n/a	0	n/a
Feb-99	20	1.25	0	n/a	0	n/a
Mar-99	54	3.09	0	n/a	0	n/a
Apr-99	122	5.76	0	n/a	0	n/a
May-99	13	5.77	0	n/a	0	n/a
Jun-99	10	3.00	0	n/a	0	n/a
Jul-99	33	0.61	0	n/a	0	n/a
Aug-99	4	0.25	0	n/a	0	n/a
Sep-99	4	0.00	0	n/a	0	n/a
Oct-99	3	0.00	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	198	1.88	0	n/a	0	n/a
12 Mo. Total	465	3.03	0	n/a	0	n/a



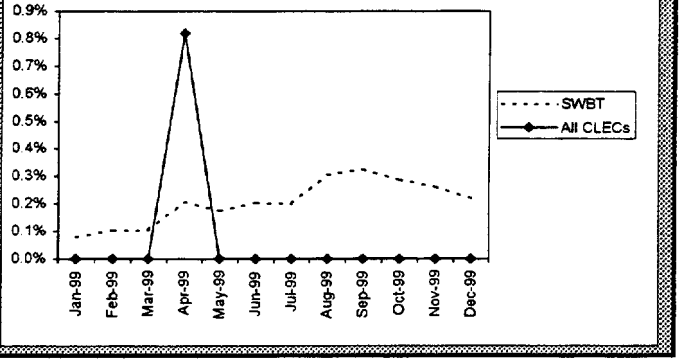
Percent Trouble Reports Received Within 30 Days of Installation

Measurement No. 89	All CLECs			SWBT	Z-Value
	No. of Orders	Number Trouble Reports	Percent Trouble Reports	% Trouble Reports	
Jan-99	4	0	0.00%	2.65%	Base < 10
Feb-99	20	0	0.00%	2.91%	-0.77
Mar-99	54	0	0.00%	3.14%	-1.32
Apr-99	122	0	0.00%	2.79%	-1.87
May-99	13	0	0.00%	3.44%	-0.68
Jun-99	10	0	0.00%	3.33%	-0.59
Jul-99	33	0	0.00%	2.27%	-0.87
Aug-99	4	0	0.00%	3.53%	Base < 10
Sep-99	4	0	0.00%	3.21%	Base < 10
Oct-99	3	0	0.00%	3.00%	Base < 10
Nov-99	0	n/a	n/a	2.62%	Base < 10
Dec-99	198	0	0.00%	2.55%	-2.28
12 Mo. Total	465	0	0.00%	2.97%	



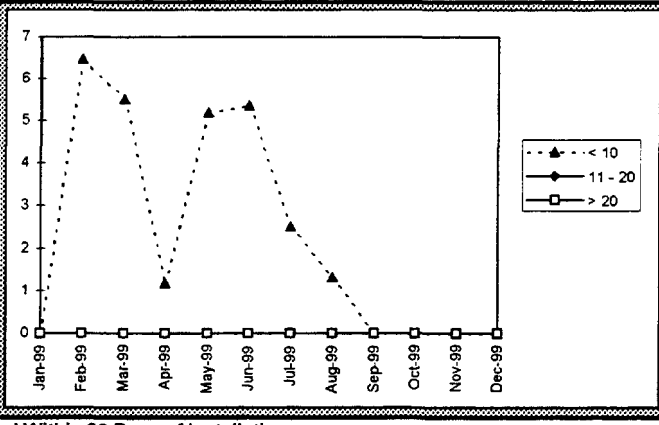
Percent Missed Due Dates

Measurement No. 90	All CLECs			SWBT	Z-Value
	No. of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	
Jan-99	4	0	0.00%	0.08%	Base < 10
Feb-99	20	0	0.00%	0.11%	-0.15
Mar-99	54	0	0.00%	0.11%	-0.24
Apr-99	122	1	0.82%	0.21%	1.46
May-99	13	0	0.00%	0.18%	-0.15
Jun-99	10	0	0.00%	0.21%	-0.14
Jul-99	33	0	0.00%	0.20%	-0.26
Aug-99	4	0	0.00%	0.31%	Base < 10
Sep-99	4	0	0.00%	0.33%	Base < 10
Oct-99	3	0	0.00%	0.29%	Base < 10
Nov-99	0	n/a	n/a	0.26%	Base < 10
Dec-99	198	0	0.00%	0.22%	-0.67
12 Mo. Total	465	1	0.22%	0.21%	



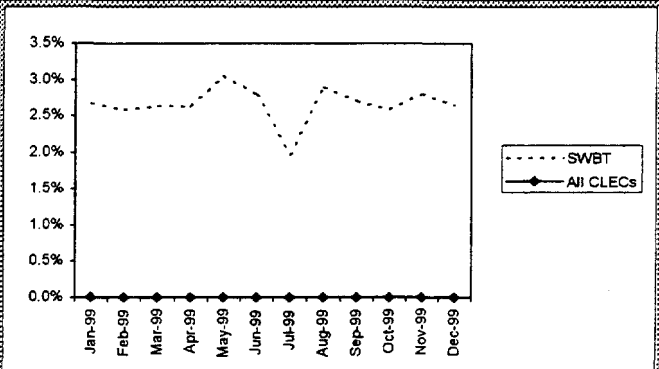
Average Installation Interval (Days)

Measurement No. 88	All CLECs - Number of Numbers per Order					
	< 10		11 - 20		> 20	
	No. of Orders	Avg. Days	No. of Orders	Avg. Days	No. of Orders	Avg. Days
Jan-99	1	0.00	0	n/a	0	n/a
Feb-99	32	6.47	0	n/a	0	n/a
Mar-99	55	5.51	0	n/a	0	n/a
Apr-99	241	1.18	0	n/a	0	n/a
May-99	70	5.20	0	n/a	0	n/a
Jun-99	45	5.36	0	n/a	0	n/a
Jul-99	86	2.52	0	n/a	0	n/a
Aug-99	3	1.33	0	n/a	0	n/a
Sep-99	2	0.00	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	1	0.00	0	n/a	0	n/a
12 Mo. Total	536	3.02	0	n/a	0	n/a



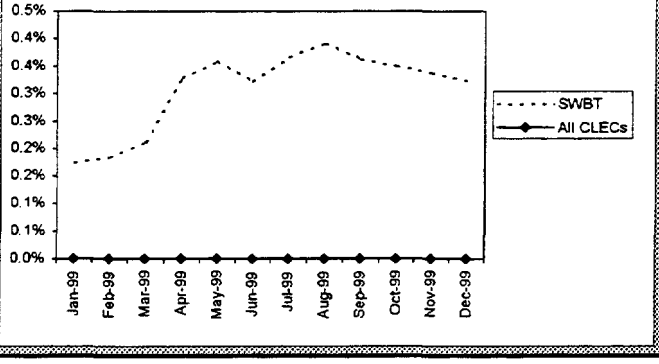
Percent Trouble Reports Received Within 30 Days of Installation

Measurement No. 89	All CLECs			SWBT	Z-Value
	No. of Orders	Number Trouble Reports	Percent Trouble Reports	% Trouble Reports	
Jan-99	1	0	0.00%	2.68%	Base < 10
Feb-99	32	0	0.00%	2.59%	-0.92
Mar-99	55	0	0.00%	2.64%	-1.22
Apr-99	241	0	0.00%	2.64%	-2.55
May-99	70	0	0.00%	3.06%	-1.49
Jun-99	45	0	0.00%	2.79%	-1.14
Jul-99	86	0	0.00%	1.97%	-1.32
Aug-99	3	0	0.00%	2.90%	Base < 10
Sep-99	2	0	0.00%	2.71%	Base < 10
Oct-99	0	n/a	n/a	2.59%	Base < 10
Nov-99	0	n/a	n/a	2.81%	Base < 10
Dec-99	1	0	0.00%	2.65%	Base < 10
12 Mo. Total	536	0	0.00%	2.67%	



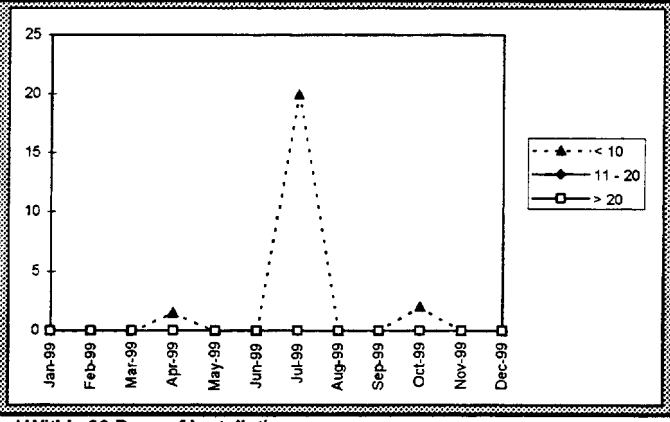
Percent Missed Due Dates

Measurement No. 90	All CLECs			SWBT	Z-Value
	No. of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	
Jan-99	1	0	0.00%	0.18%	Base < 10
Feb-99	32	0	0.00%	0.19%	-0.24
Mar-99	55	0	0.00%	0.21%	-0.34
Apr-99	241	0	0.00%	0.33%	-0.89
May-99	70	0	0.00%	0.36%	-0.50
Jun-99	45	0	0.00%	0.32%	-0.38
Jul-99	86	0	0.00%	0.37%	-0.56
Aug-99	3	0	0.00%	0.39%	Base < 10
Sep-99	2	0	0.00%	0.36%	Base < 10
Oct-99	0	n/a	n/a	0.35%	Base < 10
Nov-99	0	n/a	n/a	0.34%	Base < 10
Dec-99	1	0	0.00%	0.32%	Base < 10
12 Mo. Total	536	0	0.00%	0.31%	



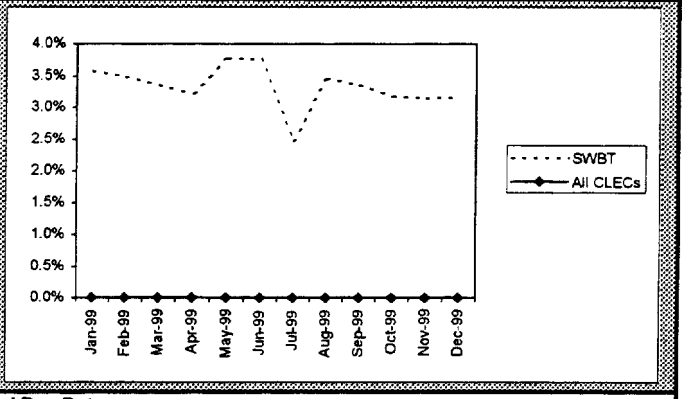
Average Installation Interval (Days)

Measurement No. 88	All CLECs - Number of Numbers per Order					
	< 10		11 - 20		> 20	
	No. of Orders	Avg. Days	No. of Orders	Avg. Days	No. of Orders	Avg. Days
Jan-99	0	n/a	0	n/a	0	n/a
Feb-99	0	n/a	0	n/a	0	n/a
Mar-99	0	n/a	0	n/a	0	n/a
Apr-99	402	1.49	0	n/a	0	n/a
May-99	1	0.00	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	3	20.00	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	4	0.00	0	n/a	0	n/a
Oct-99	1	2.00	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	9	0.00	0	n/a	0	n/a
12 Mo. Total	420	1.57	0	n/a	0	n/a



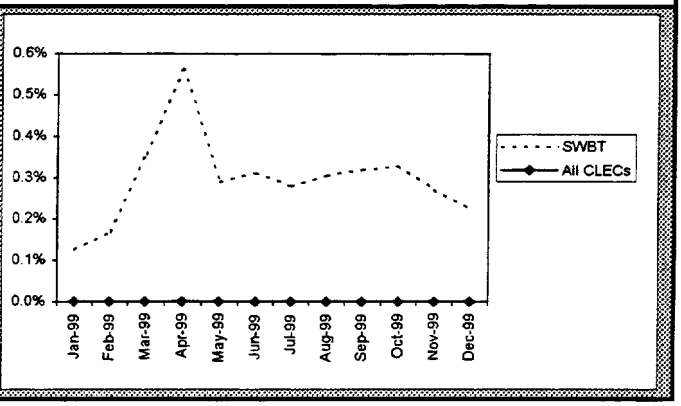
Percent Trouble Reports Received Within 30 Days of Installation

Measurement No. 89	All CLECs			SWBT	
	No. of Orders	Number Trouble Reports	Percent Trouble Reports	% Trouble Reports	Z-Value
Jan-99	0	n/a	n/a	3.58%	Base < 10
Feb-99	0	n/a	n/a	3.49%	Base < 10
Mar-99	0	n/a	n/a	3.37%	Base < 10
Apr-99	402	0	0.00%	3.22%	-3.66
May-99	1	0	0.00%	3.77%	Base < 10
Jun-99	0	n/a	n/a	3.76%	Base < 10
Jul-99	3	0	0.00%	2.48%	Base < 10
Aug-99	0	n/a	n/a	3.46%	Base < 10
Sep-99	4	0	0.00%	3.37%	Base < 10
Oct-99	1	0	0.00%	3.18%	Base < 10
Nov-99	0	n/a	n/a	3.15%	Base < 10
Dec-99	9	0	0.00%	3.17%	Base < 10
12 Mo. Total	420	0	0.00%	3.33%	



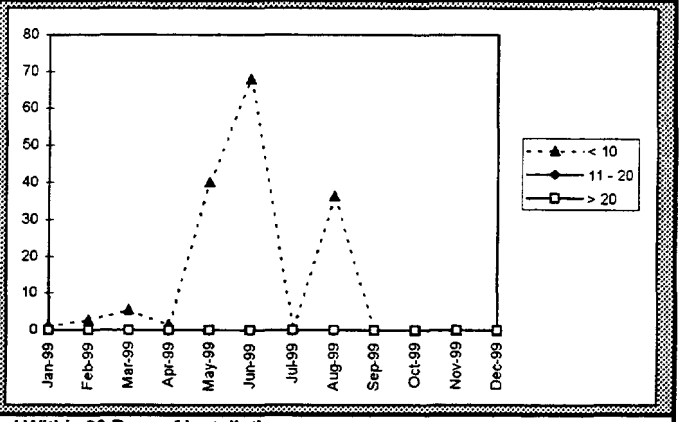
Percent Missed Due Dates

Measurement No. 90	All CLECs			SWBT	
	No. of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Jan-99	0	n/a	n/a	0.13%	Base < 10
Feb-99	0	n/a	n/a	0.17%	Base < 10
Mar-99	0	n/a	n/a	0.36%	Base < 10
Apr-99	402	0	0.00%	0.56%	-1.51
May-99	1	0	0.00%	0.29%	Base < 10
Jun-99	0	n/a	n/a	0.31%	Base < 10
Jul-99	3	0	0.00%	0.28%	Base < 10
Aug-99	0	n/a	n/a	0.31%	Base < 10
Sep-99	4	0	0.00%	0.32%	Base < 10
Oct-99	1	0	0.00%	0.33%	Base < 10
Nov-99	0	n/a	n/a	0.27%	Base < 10
Dec-99	9	0	0.00%	0.23%	Base < 10
12 Mo. Total	420	0	0.00%	0.30%	



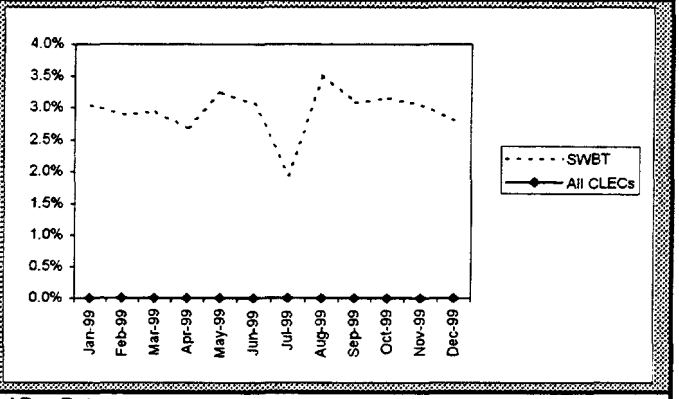
Average Installation Interval (Days)

Measurement No. 88	All CLECs - Number of Numbers per Order					
	< 10		11 - 20		> 20	
	No. of Orders	Avg. Days	No. of Orders	Avg. Days	No. of Orders	Avg. Days
Jan-99	362	1.44	0	n/a	0	n/a
Feb-99	104	2.93	0	n/a	0	n/a
Mar-99	155	5.63	0	n/a	0	n/a
Apr-99	584	1.76	0	n/a	0	n/a
May-99	30	40.03	0	n/a	0	n/a
Jun-99	1	68.00	0	n/a	0	n/a
Jul-99	3	0.67	0	n/a	0	n/a
Aug-99	3	36.33	0	n/a	0	n/a
Sep-99	11	0.00	0	n/a	0	n/a
Oct-99	7	0.00	0	n/a	0	n/a
Nov-99	2	0.00	0	n/a	0	n/a
Dec-99	32	0.03	0	n/a	0	n/a
12 Mo. Total	1,294	3.17	0	n/a	0	n/a



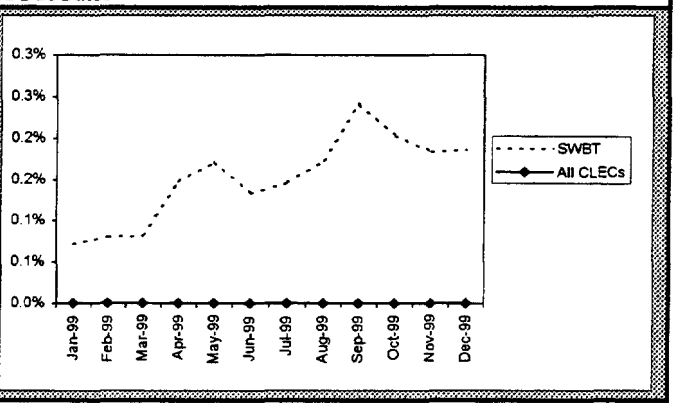
Percent Trouble Reports Received Within 30 Days of Installation

Measurement No. 89	All CLECs			SWBT	
	No. of Orders	Number Trouble Reports	Percent Trouble Reports	% Trouble Reports	Z-Value
Jan-99	362	0	0.00%	3.05%	-3.37
Feb-99	104	0	0.00%	2.90%	-1.76
Mar-99	155	0	0.00%	2.94%	-2.17
Apr-99	584	0	0.00%	2.69%	-4.02
May-99	30	0	0.00%	3.25%	-1.00
Jun-99	1	0	0.00%	3.07%	Base < 10
Jul-99	3	0	0.00%	1.94%	Base < 10
Aug-99	3	0	0.00%	3.52%	Base < 10
Sep-99	11	0	0.00%	3.09%	-0.59
Oct-99	7	0	0.00%	3.15%	Base < 10
Nov-99	2	0	0.00%	3.05%	Base < 10
Dec-99	32	0	0.00%	2.81%	-0.96
12 Mo. Total	1,294	0	0.00%	2.96%	



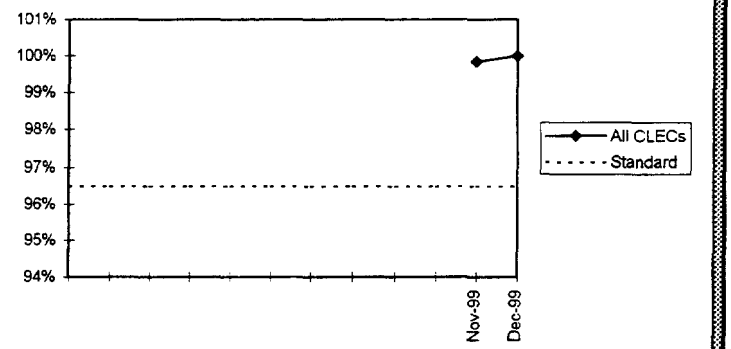
Percent Missed Due Dates

Measurement No. 90	All CLECs			SWBT	
	No. of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Jan-99	362	0	0.00%	0.07%	-0.51
Feb-99	104	0	0.00%	0.08%	-0.29
Mar-99	155	0	0.00%	0.08%	-0.36
Apr-99	584	0	0.00%	0.15%	-0.93
May-99	30	0	0.00%	0.17%	-0.23
Jun-99	1	0	0.00%	0.13%	Base < 10
Jul-99	3	0	0.00%	0.15%	Base < 10
Aug-99	3	0	0.00%	0.17%	Base < 10
Sep-99	11	0	0.00%	0.24%	-0.16
Oct-99	7	0	0.00%	0.20%	Base < 10
Nov-99	2	0	0.00%	0.18%	Base < 10
Dec-99	32	0	0.00%	0.19%	-0.24
12 Mo. Total	1,294	0	0.00%	0.15%	



% of Time the OSP Release Subscription Prior to Expiration of the 2nd 9 Hour (T2) Timer

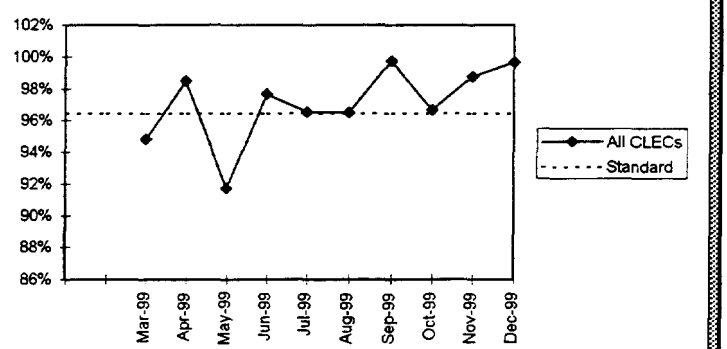
Measurement No. 91	All CLECs			
	No. of LNP TN's	Number On-Time	Percent On-Time	Benchmark "Z-Value"
Nov-99	5,206	5,198	99.8%	-3.35
Dec-99	1,193	1,193	100.0%	-3.50
12 Mo. Total	6,399	6,391	99.9%	



% of Time the OSP Release Subscription Prior to Expiration of the 2nd 9 Hour (T2) Timer

NOTE on Performance Measure #92: If this is an Arkansas, Kansas, Missouri, or Oklahoma report, then through September 1999 is a 4 state total; all data after September 1999 is state specific. If this is a Texas report, all data is Texas.

Measurement No. 92	All CLECs			
	No. of TN's Released	Number On-Time	Percent On-Time	Benchmark "Z-Value"
Mar-99	22,962	21,777	94.8%	1.66
Apr-99	16,308	16,061	98.5%	-1.99
May-99	16,440	15,076	91.7%	4.80
Jun-99	30,526	29,815	97.7%	-1.17
Jul-99	35,581	34,361	96.6%	-0.07
Aug-99	34,983	33,769	96.5%	-0.03
Sep-99	36,026	35,931	99.7%	-3.24
Oct-99	36,430	35,224	96.7%	-0.19
Nov-99	32,078	31,688	98.8%	-2.28
Dec-99	34,074	33,962	99.7%	-3.17
12 Mo. Total	295,408	287,664	97.4%	



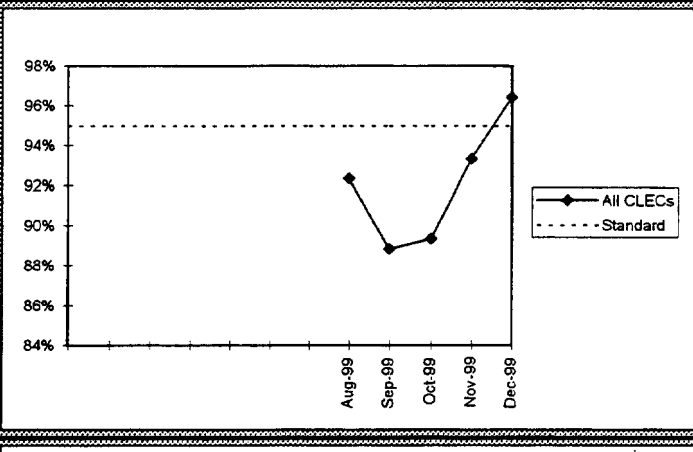
Percent Firm Order Confirmations (FOCs) received within "x" hours - LEX

XXXXX - - - NOTE: All data through November 1999 is a 5 state total; all data after November 1999 is state specific. - - - XXXXX

Residence and Simple Business LNP Only (1-19)

Measurement No. 94 — All CLECs

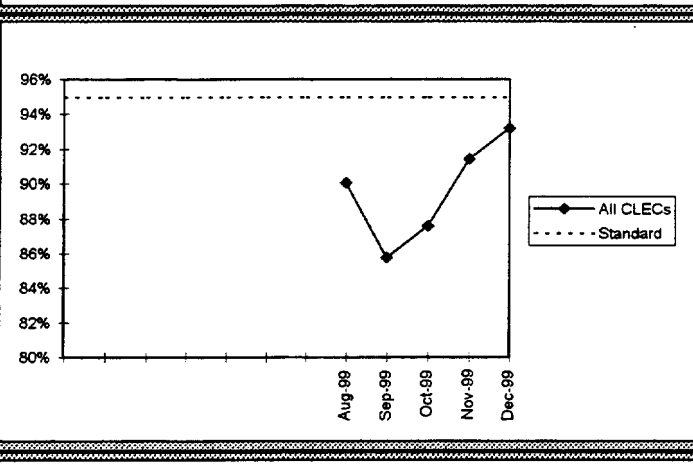
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
Aug-99	862	796	92.3%	2.66
Sep-99	897	797	88.9%	6.15
Oct-99	705	630	89.4%	5.64
Nov-99	824	769	93.3%	1.67
Dec-99	863	832	96.4%	-1.41
12 Mo. Total	4,151	3,824	92.1%	



Residence and Simple Business With Loop (1 - 19)

All CLECs

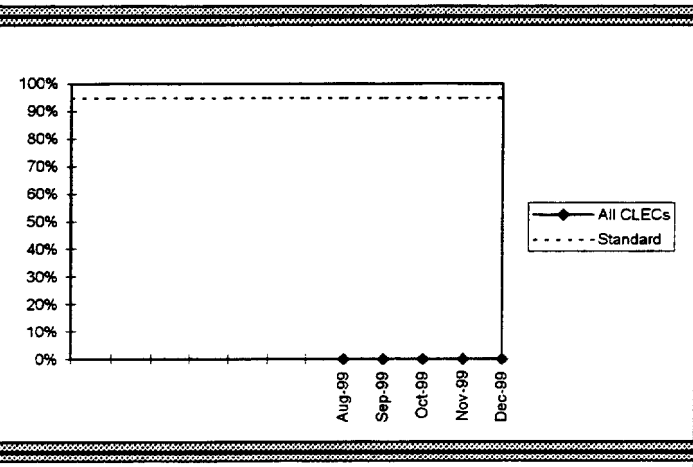
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
Aug-99	1,393	1,255	90.1%	4.91
Sep-99	1,196	1,026	85.8%	9.21
Oct-99	1,096	960	87.6%	7.41
Nov-99	1,357	1,241	91.5%	3.55
Dec-99	1,269	1,183	93.2%	1.78
12 Mo. Total	6,311	5,665	89.8%	



LNP Only (20+)

All CLECs

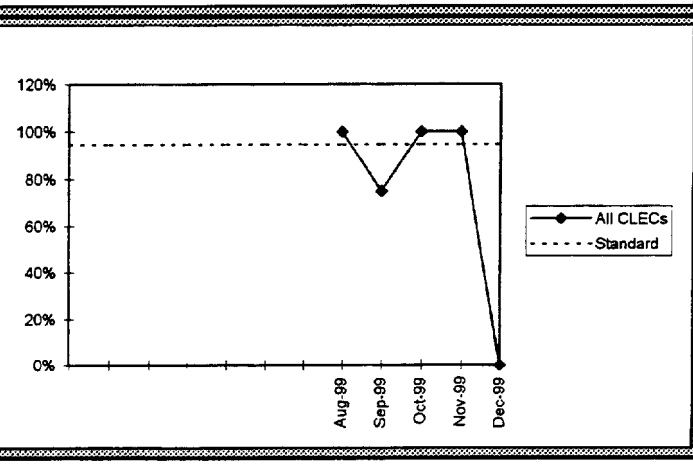
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



LNP with Loop (20 +)

All CLECs

	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	1	1	100.0%	Base < 10
Sep-99	8	6	75.0%	Base < 10
Oct-99	2	2	100.0%	Base < 10
Nov-99	1	1	100.0%	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	12	10	83.3%	



Percent Firm Order Confirmations (FOCs) received within "x" hours - LEX

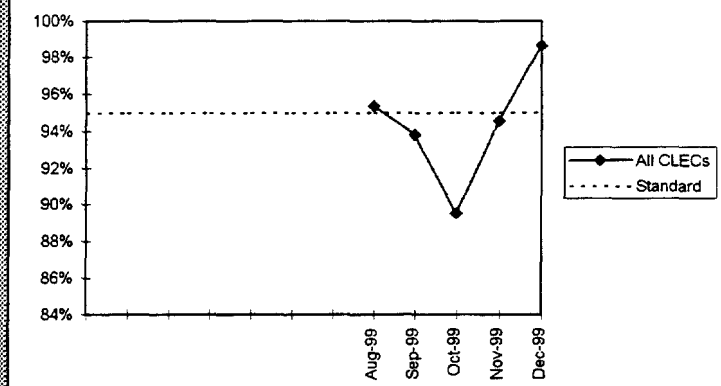
XXXXX - - - NOTE: All data through November 1999 is a 5 state total; all data after November 1999 is state specific. - - - XXXXX

Measurement No. 94

LNP Complex Business (1 - 19 Lines)

All CLECs

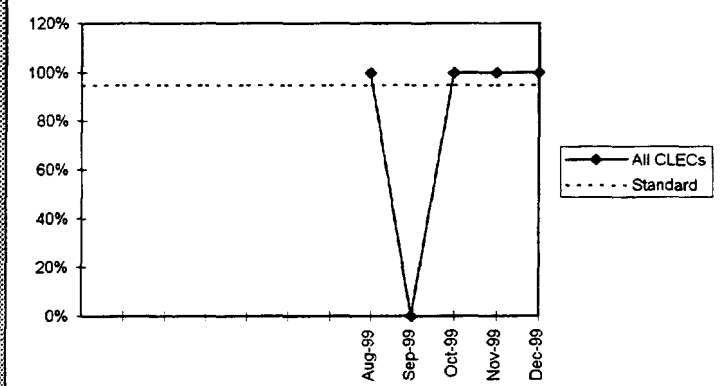
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Aug-99	107	102	95.3%	-0.33
Sep-99	81	76	93.8%	1.17
Oct-99	86	77	89.5%	5.47
Nov-99	128	121	94.5%	0.47
Dec-99	75	74	98.7%	-3.67
12 Mo. Total	477	450	94.3%	



LNP Complex Business (20 - 50 Lines)

All CLECs

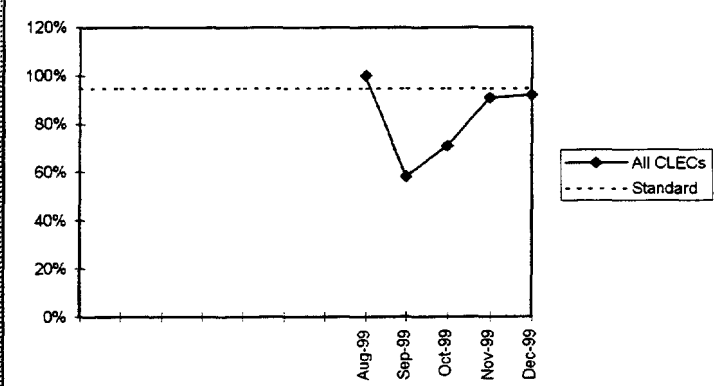
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	1	1	100.0%	Base < 10
Sep-99	1	0	n/a	Base < 10
Oct-99	1	1	100.0%	Base < 10
Nov-99	2	2	100.0%	Base < 10
Dec-99	13	13	100.0%	-5.00
12 Mo. Total	18	17	94.4%	



LNP Complex Business (50 + Lines)

All CLECs

	No. of Orders	# Received On Time	% Received On Time	Z-Value
Aug-99	10	10	100.0%	-5.00
Sep-99	31	18	58.1%	36.94
Oct-99	31	22	71.0%	24.03
Nov-99	22	20	90.9%	4.09
Dec-99	37	34	91.9%	3.11
12 Mo. Total	131	104	79.4%	



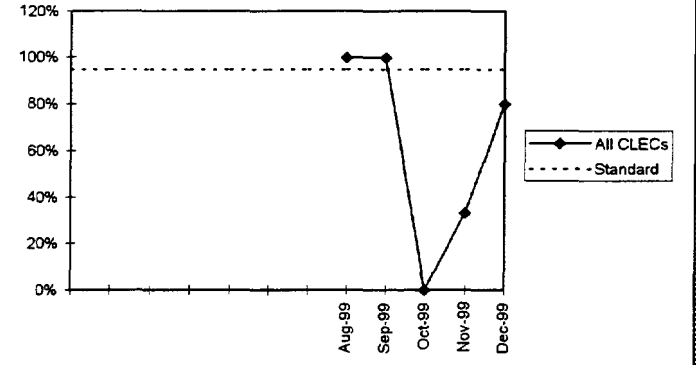
Percent Firm Order Confirmations (FOCs) received within "x" hours - EDI

XXXXX - - - NOTE: All data through November 1999 is a 5 state total; all data after November 1999 is state specific. - - - XXXXX

Residence and Simple Business LNP Only (1-19)

Measurement No. 94 — All CLECs

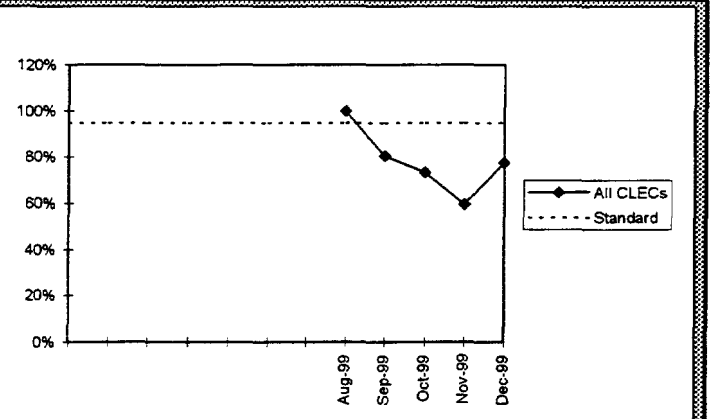
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
Aug-99	4	4	100.0%	Base < 10
Sep-99	2	2	100.0%	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	3	1	33.3%	Base < 10
Dec-99	5	4	80.0%	Base < 10
12 Mo. Total	14	11	78.6%	



Residence and Simple Business With Loop (1 - 19)

All CLECs

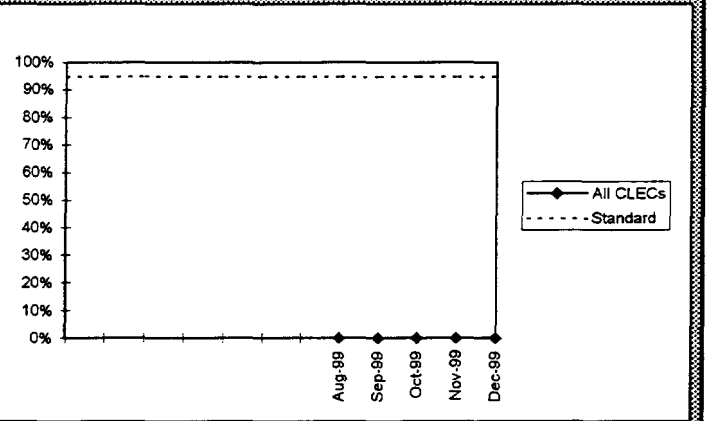
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Z-Value
Aug-99	5	5	100.0%	Base < 10
Sep-99	103	83	80.6%	14.42
Oct-99	243	179	73.7%	21.34
Nov-99	378	226	59.8%	35.21
Dec-99	560	435	77.7%	17.32
12 Mo. Total	1,289	928	72.0%	



LNP Only (20+)

All CLECs

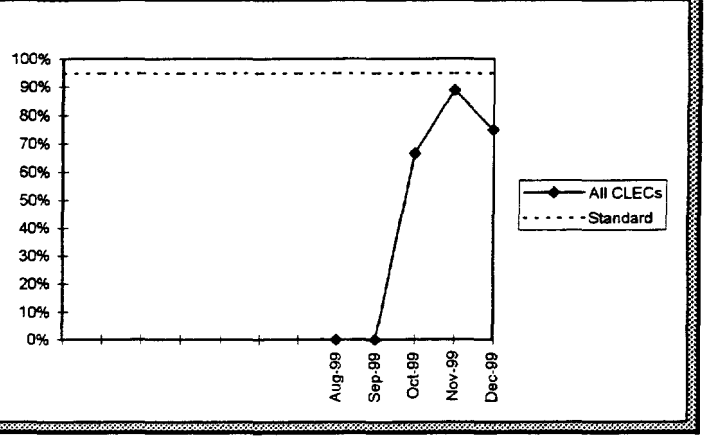
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



LNP with Loop (20 +)

All CLECs

	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	6	4	66.7%	Base < 10
Nov-99	9	8	88.9%	Base < 10
Dec-99	12	9	75.0%	20.00
12 Mo. Total	27	21	77.8%	



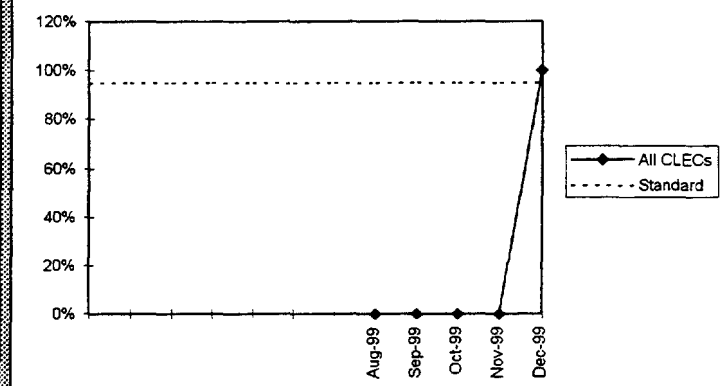
Percent Firm Order Confirmations (FOCs) received within "x" hours - EDI

XXXXX - - - NOTE: All data through November 1999 is a 5 state total; all data after November 1999 is state specific. - - - XXXXX

LNP Complex Business (1 - 19 Lines)

All CLECs

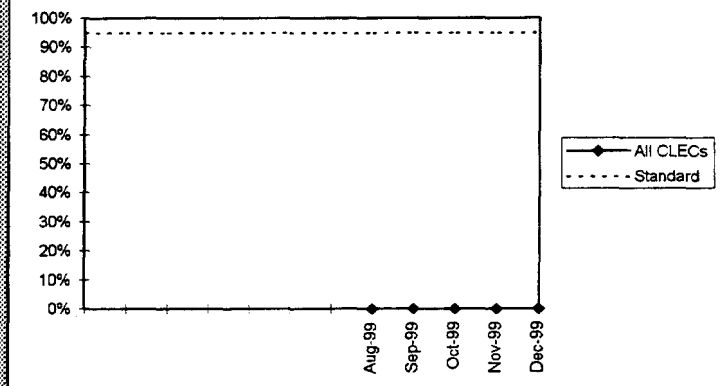
Measurement No. 94	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	2	2	100.0%	Base < 10
12 Mo. Total	2	2	100.0%	



LNP Complex Business (20 - 50 Lines)

All CLECs

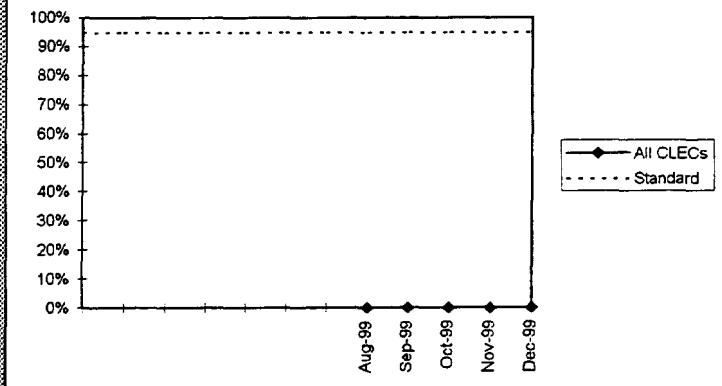
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



LNP Complex Business (50 + Lines)

All CLECs

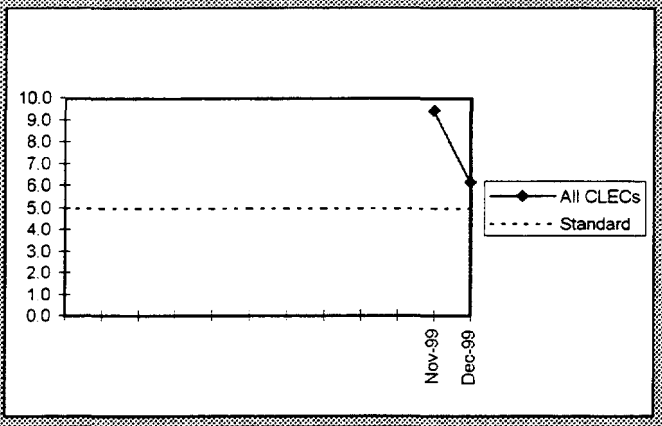
	No. of Orders	# Received On Time	% Received On Time	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



Average Response Time for Non-Mechanized Rejects Returned with Complete and Accurate Codes

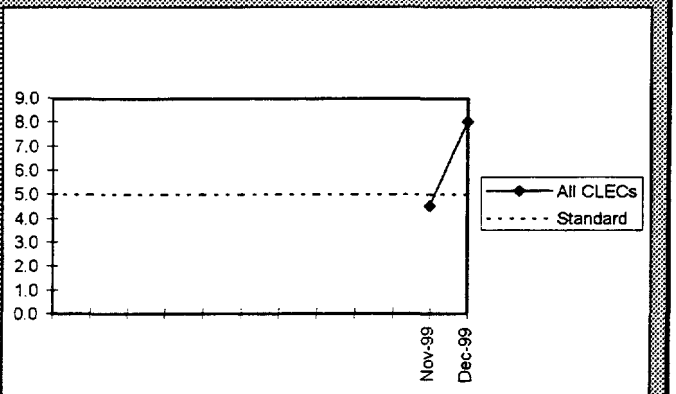
LNP Only

Measurement No. 95	All CLECs No. of Rejects	All CLECs Average Time (Hours)	Benchmark Z- Value
Nov-99	66	9.4	4.43
Dec-99	74	6.1	1.13
12 Mo. Total	140	7.7	



LNP With Loop

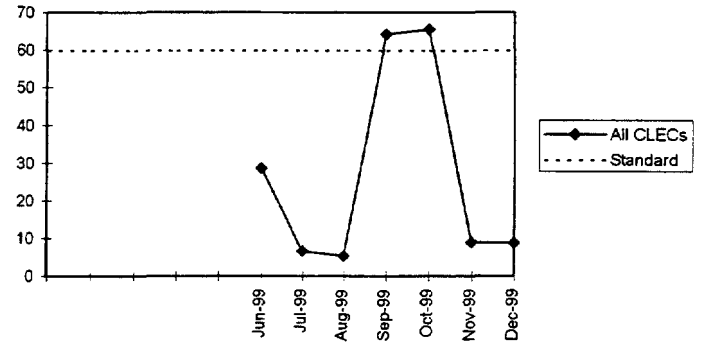
	All CLECs No. of Rejects	All CLECs Average Time (Hours)	Benchmark Z- Value
Nov-99	27	4.5	-0.48
Dec-99	9	8.0	Base < 10
12 Mo. Total	36	5.4	



Average time of Out of Service for LNP Conversions

XXXXXXXXXX - - - NOTE: All data through November 1999 is a 5 state total; all data after November 1999 is state specific. - - - XXXXXXXXXX

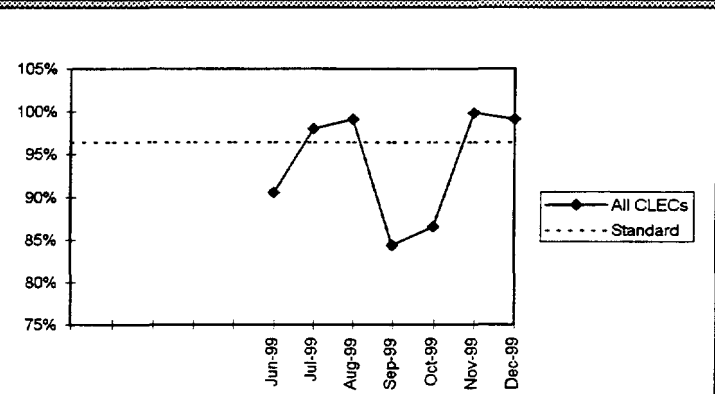
Measurement No. 100	All CLECs		
	No. of Activations	Avg. Time (Minutes)	Benchmark "Z-Value"
Jun-99	43,904	28.6	-31.37
Jul-99	47,842	6.7	-53.34
Aug-99	55,054	5.4	-54.65
Sep-99	66,393	64.0	4.04
Oct-99	69,196	65.4	5.44
Nov-99	42,430	9.0	-50.99
Dec-99	39,463	8.9	-51.07
12 Mo. Total	364,282	31.3	



Percent Out of Service Less Than 60 Minutes

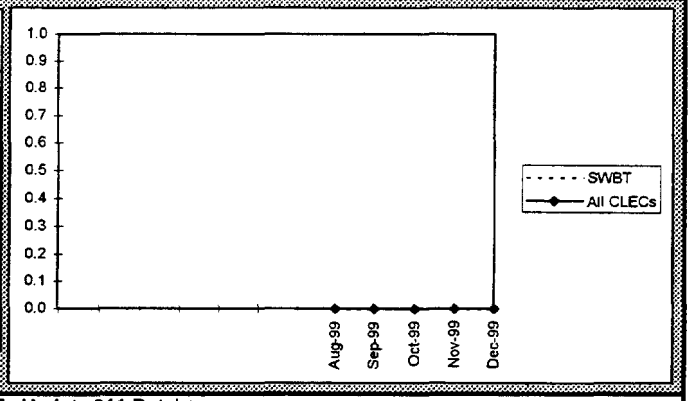
XXXXXXXXXX - - - NOTE: All data through November 1999 is a 5 state total; all data after November 1999 is state specific. - - - XXXXXXXXXX

Measurement No. 101	All CLECs			
	No. of Activations	Number < 60 Minutes	Percent < 60 Minutes	Benchmark "Z-Value"
Jun-99	43,904	39,764	90.6%	5.93
Jul-99	47,842	46,892	98.0%	-1.51
Aug-99	55,054	54,576	99.1%	-2.63
Sep-99	66,393	56,052	84.4%	12.08
Oct-99	69,196	59,936	86.6%	9.88
Nov-99	42,430	42,362	99.8%	-3.34
Dec-99	39,463	39,129	99.2%	-2.65
12 Mo. Total	364,282	338,711	93.0%	



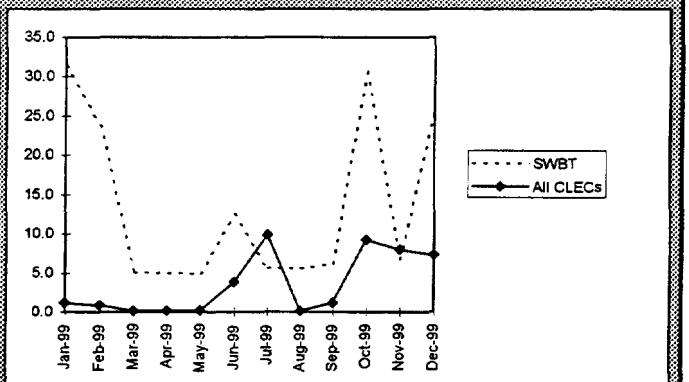
Percent Errors for E - 911 Database Updates

Measurement No. 103	All CLECs No. of Files	All CLECs No. in Error	All CLECs Percent in Error	SWBT Percent in Error	Z-Value
Aug-99	743	0	0.0	0.0	0.0
Sep-99	820	0	0.0%	0.0%	0.0
Oct-99	828	0	0.0%	0.0%	0.0
Nov-99	882	0	0.0%	0.0%	0.0
Dec-99	940	0	0.0%	0.0%	0.0
12 Mo. Total	8,596	0	0.0%	0.0%	



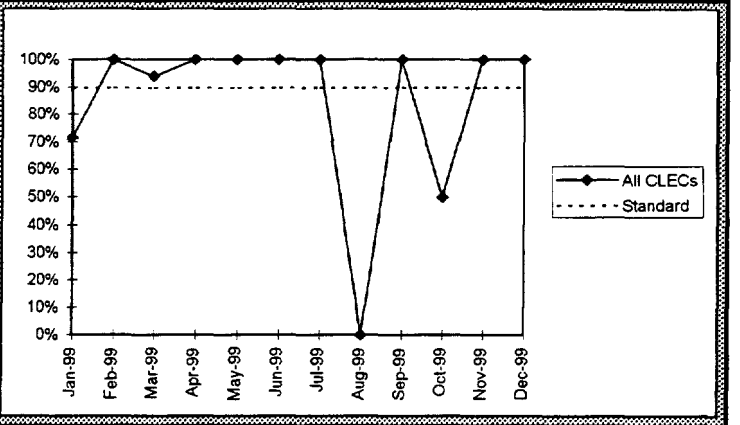
Average Time Required To Update 911 Database

Measurement No. 104	All CLECs No. of Files	All CLECs Avg. Time (Minutes)	SWBT Avg. Time (Minutes)	Z-Value
Jan-99	483	1.2	31.5	-7.96
Feb-99	553	0.9	23.8	-6.35
Mar-99	597	0.1	5.1	-8.88
Apr-99	642	0.1	5.0	-8.71
May-99	661	0.2	5.0	-7.94
Jun-99	679	3.8	12.5	-1.15
Jul-99	768	10.0	5.7	6.48
Aug-99	743	0.2	5.7	-8.49
Sep-99	820	1.2	6.3	-7.76
Oct-99	828	9.3	30.6	-1.68
Nov-99	882	8.0	6.8	1.67
Dec-99	940	7.4	25.6	-1.62
12 Mo. Total	8,596	4.01	13.54	



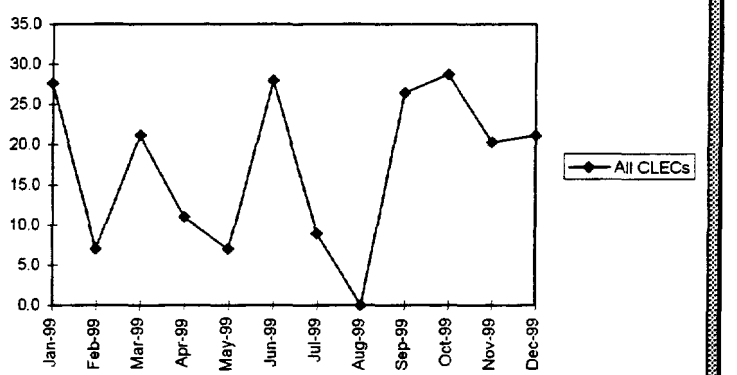
Percent of Request Processed Within 35 Days

Measurement No. 105	All CLECs			
	Number of Requests	No. Within 35 Days	% Within 35 Days	Z-Value
Jan-99	14	10	71.4%	18.57
Feb-99	1	1	100.0%	Base < 10
Mar-99	16	15	93.8%	(4)
Apr-99	6	6	100.0%	Base < 10
May-99	1	1	100.0%	Base < 10
Jun-99	2	2	100.0%	Base < 10
Jul-99	2	2	100.0%	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	13	13	100.0%	-10.00
Oct-99	4	2	50.0%	Base < 10
Nov-99	3	3	100.0%	Base < 10
Dec-99	7	7	100.0%	Base < 10
12 Mo. Total	69	62	89.9%	



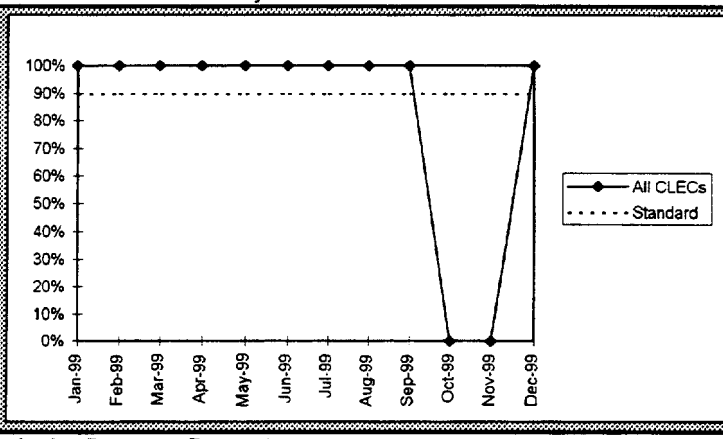
Average Days Required to Process a Request

Measurement No. 106	All CLECs	
	Number of Requests	Average Days
Jan-99	14	27.64
Feb-99	1	7.00
Mar-99	16	21.19
Apr-99	6	11.00
May-99	1	7.00
Jun-99	2	28.00
Jul-99	2	9.00
Aug-99	0	n/a
Sep-99	13	26.46
Oct-99	4	28.75
Nov-99	3	20.33
Dec-99	7	21.14
12 Mo. Total	69	22.43



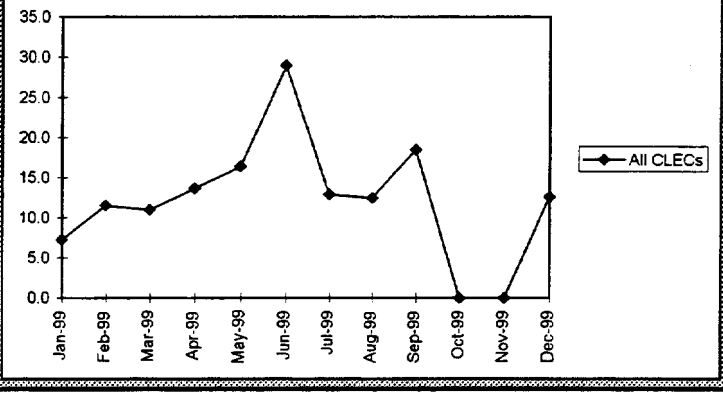
Percent of Request Processed Within 35 Days

Measurement No. 105	All CLECs			
	Number of Requests	No. Within 35 Days	% Within 35 Days	Z-Value
Jan-99	4	4	100.0%	Base < 10
Feb-99	5	5	100.0%	Base < 10
Mar-99	1	1	100.0%	Base < 10
Apr-99	3	3	100.0%	Base < 10
May-99	9	9	100.0%	Base < 10
Jun-99	1	1	100.0%	Base < 10
Jul-99	1	1	100.0%	Base < 10
Aug-99	2	2	100.0%	Base < 10
Sep-99	2	2	100.0%	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	3	3	100.0%	Base < 10
12 Mo. Total	31	31	100.0%	



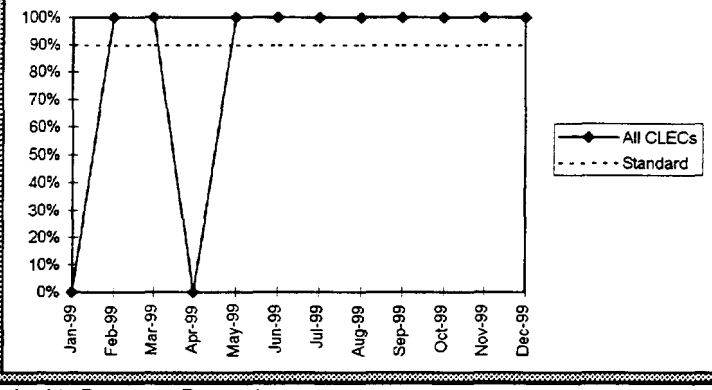
Average Days Required to Process a Request

Measurement No. 106	All CLECs	
	Number of Requests	Average Days
Jan-99	4	7.25
Feb-99	5	11.60
Mar-99	1	11.00
Apr-99	3	13.67
May-99	9	16.44
Jun-99	1	29.00
Jul-99	1	13.00
Aug-99	2	12.50
Sep-99	2	18.50
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	3	12.67
12 Mo. Total	31	13.84



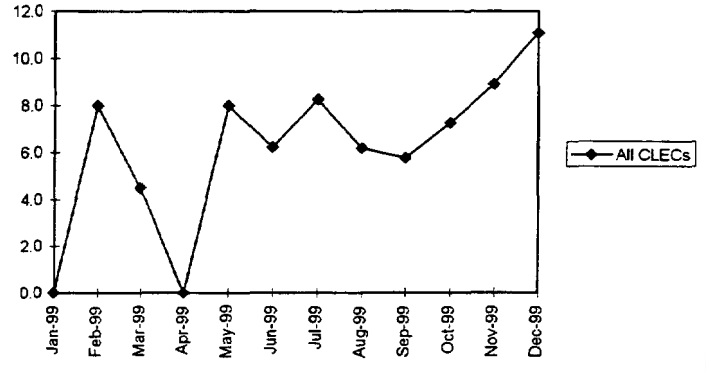
Percent of Request Processed Within 35 Days

Measurement No. 105	All CLECs Number of Requests	All CLECs No. Within 35 Days	All CLECs % Within 35 Days	Z-Value
Jan-99	0	0	n/a	Base < 10
Feb-99	1	1	100.0%	Base < 10
Mar-99	2	2	100.0%	Base < 10
Apr-99	0	0	n/a	Base < 10
May-99	1	1	100.0%	Base < 10
Jun-99	24	24	100.0%	-10.00
Jul-99	22	22	100.0%	-10.00
Aug-99	29	29	100.0%	-10.00
Sep-99	14	14	100.0%	-10.00
Oct-99	18	18	100.0%	-10.00
Nov-99	26	26	100.0%	-10.00
Dec-99	17	17	100.0%	-10.00
12 Mo. Total	154	154	100.0%	



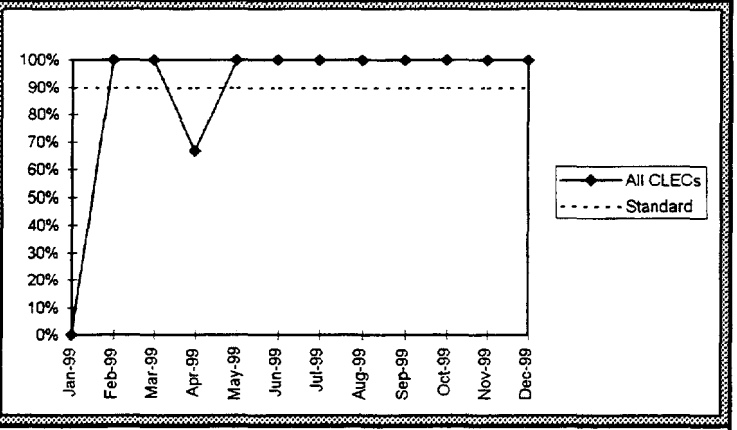
Average Days Required to Process a Request

Measurement No. 106	All CLECs Number of Requests	All CLECs Average Days
Jan-99	0	n/a
Feb-99	1	8.00
Mar-99	2	4.50
Apr-99	0	n/a
May-99	1	8.00
Jun-99	24	6.25
Jul-99	22	8.27
Aug-99	29	6.21
Sep-99	14	5.79
Oct-99	18	7.28
Nov-99	26	8.92
Dec-99	17	11.12
12 Mo. Total	154	7.60



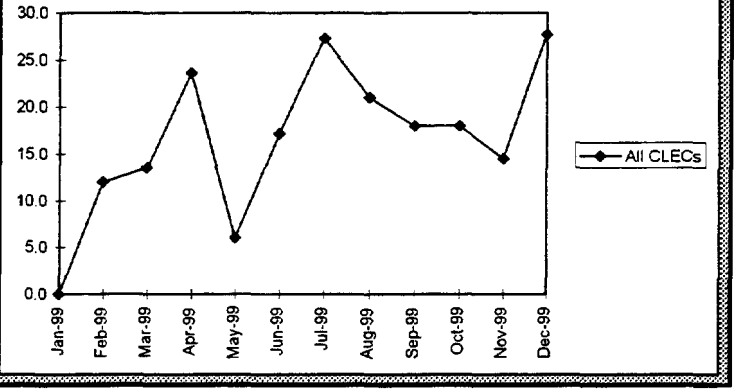
Percent of Request Processed Within 35 Days

Measurement No. 105	All CLECs Number of Requests	All CLECs No. Within 35 Days	All CLECs % Within 35 Days	Z-Value
Jan-99	0	0	n/a	Base < 10
Feb-99	17	17	100.0%	(10)
Mar-99	2	2	100.0%	Base < 10
Apr-99	3	2	66.7%	Base < 10
May-99	1	1	100.0%	Base < 10
Jun-99	9	9	100.0%	Base < 10
Jul-99	3	3	100.0%	Base < 10
Aug-99	4	4	100.0%	Base < 10
Sep-99	3	3	100.0%	Base < 10
Oct-99	1	1	100.0%	Base < 10
Nov-99	2	2	100.0%	Base < 10
Dec-99	8	8	100.0%	Base < 10
12 Mo. Total	53	52	98.1%	



Average Days Required to Process a Request

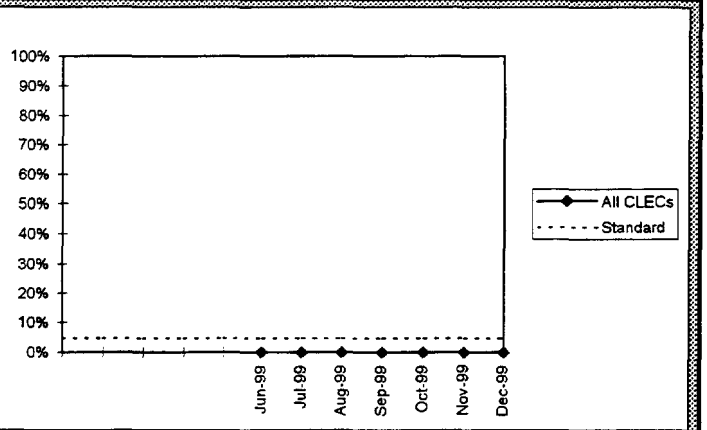
Measurement No. 106	All CLECs Number of Requests	All CLECs Average Days
Jan-99	0	n/a
Feb-99	17	12.00
Mar-99	2	13.50
Apr-99	3	23.67
May-99	1	6.00
Jun-99	9	17.11
Jul-99	3	27.33
Aug-99	4	21.00
Sep-99	3	18.00
Oct-99	1	18.00
Nov-99	2	14.50
Dec-99	8	27.75
12 Mo. Total	53	17.94



Percent Missed Collocation Due Dates

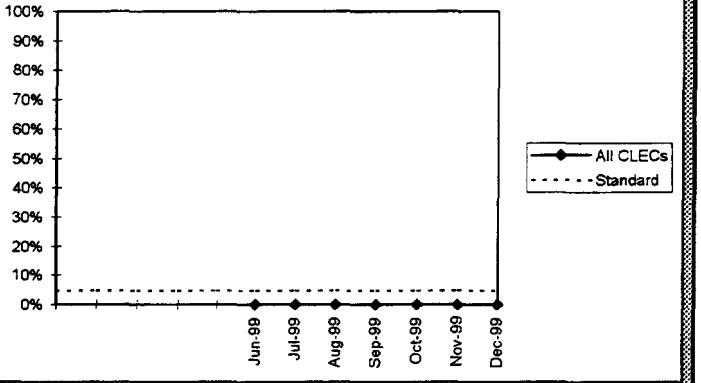
CAGED - INITIAL

Measurement No. 107	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	13	0	0.0%	-5.00
Jul-99	5	0	0.0%	Base < 10
Aug-99	7	0	0.0%	Base < 10
Sep-99	6	0	0.0%	Base < 10
Oct-99	5	0	0.0%	Base < 10
Nov-99	5	0	0.0%	Base < 10
Dec-99	15	0	0.0%	-5.00
12 Mo. Total	56	0	0.0%	



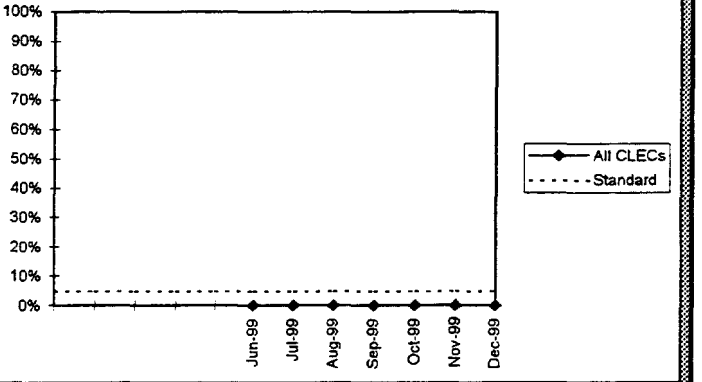
CAGED - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	6	0	0.0%	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	6	0	0.0%	



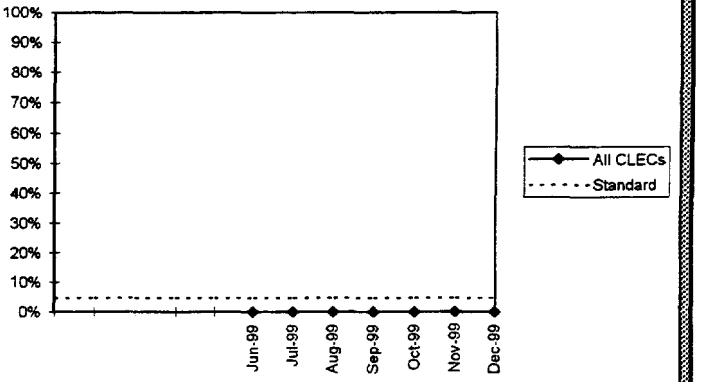
CAGELESS - INITIAL

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	12	0	0.0%	-5.00
Jul-99	5	0	0.0%	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	8	0	0.0%	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	1	0	0.0%	Base < 10
12 Mo. Total	26	0	0.0%	



CAGELESS - AUGMENTS

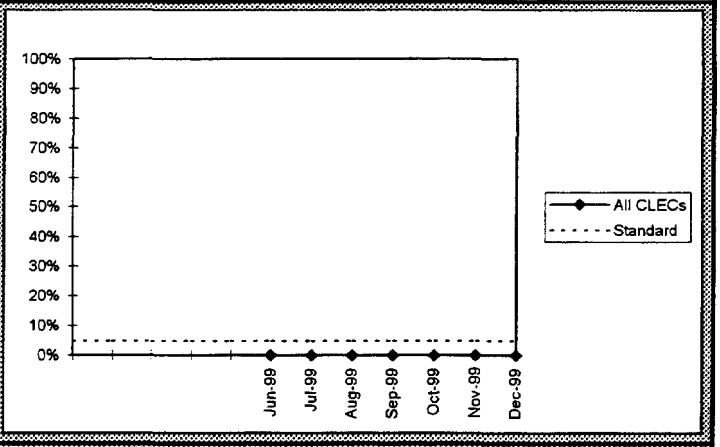
	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	3	0	0.0%	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	3	0	0.0%	



Percent Missed Collocation Due Dates

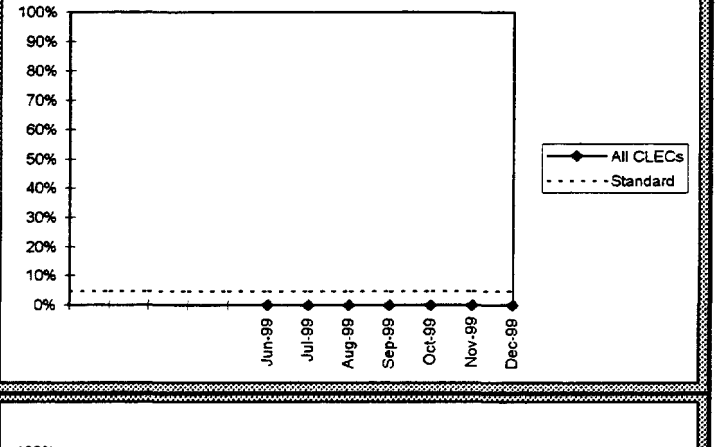
CAGED - INITIAL

Measurement No. 107	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	30	0	0.0%	-5.00
Jul-99	15	0	0.0%	-5.00
Aug-99	11	0	0.0%	-5.00
Sep-99	4	0	0.0%	Base < 10
Oct-99	17	0	0.0%	-5.00
Nov-99	18	0	0.0%	-5.00
Dec-99	27	0	0.0%	-5.00
12 Mo. Total	122	0	0.0%	



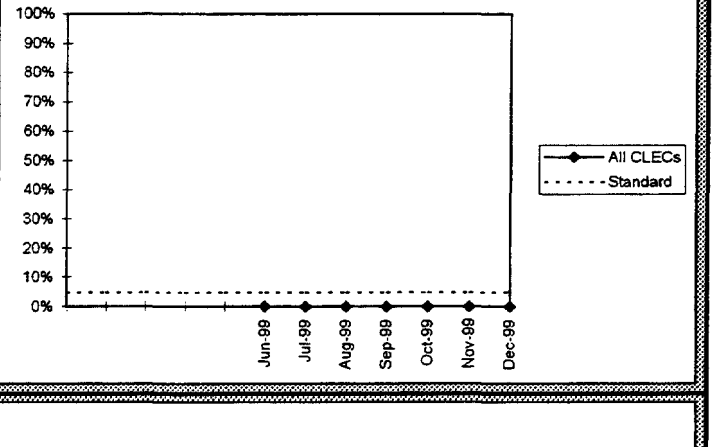
CAGED - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	4	0	0.0%	Base < 10
Jul-99	14	0	0.0%	-5.00
Aug-99	15	0	0.0%	-5.00
Sep-99	15	0	0.0%	-5.00
Oct-99	11	0	0.0%	-5.00
Nov-99	8	0	0.0%	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	67	0	0.0%	



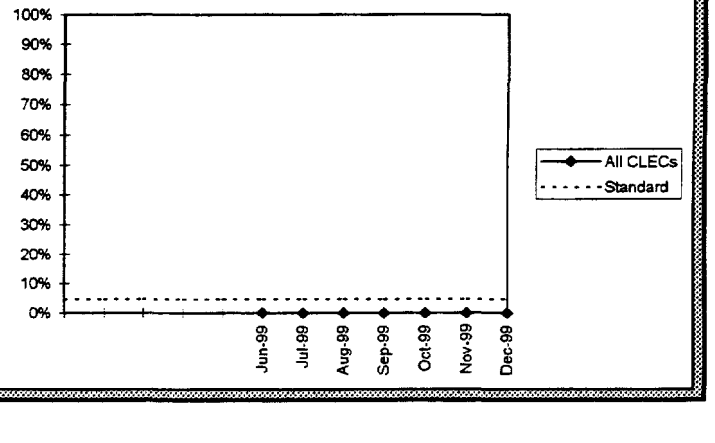
CAGELESS - INITIAL

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	4	0	0.0%	Base < 10
Jul-99	6	0	0.0%	Base < 10
Aug-99	4	0	0.0%	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	3	0	0.0%	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	10	0	0.0%	-5.00
12 Mo. Total	27	0	0.0%	



CAGELESS - AUGMENTS

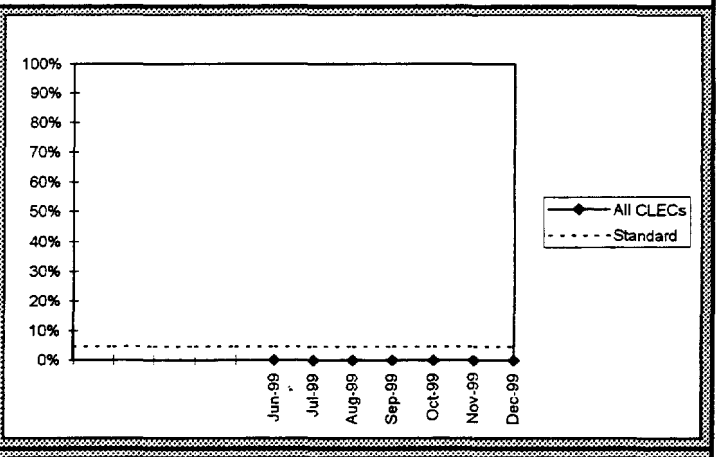
	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	9	0	0.0%	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	9	0	0.0%	



Percent Missed Collocation Due Dates

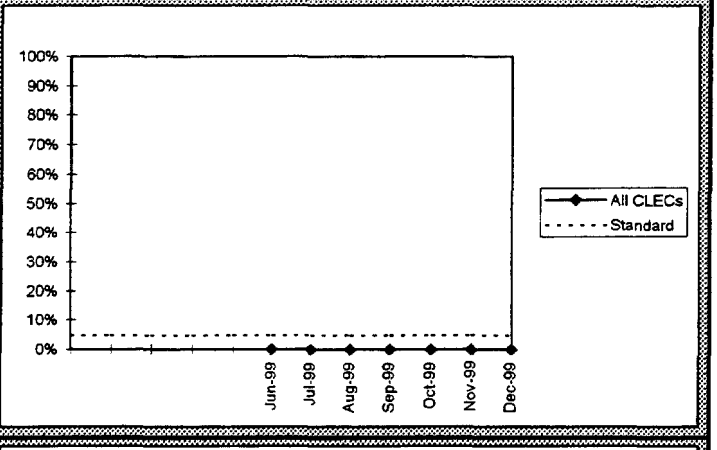
CAGED - INITIAL

Measurement No. 107	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	20	0	0.0%	-5.00
Jul-99	16	0	0.0%	-5.00
Aug-99	1	0	0.0%	Base < 10
Sep-99	10	0	0.0%	-5.00
Oct-99	7	0	0.0%	Base < 10
Nov-99	14	0	0.0%	-5.00
Dec-99	3	0	0.0%	Base < 10
12 Mo. Total	71	0	0.0%	



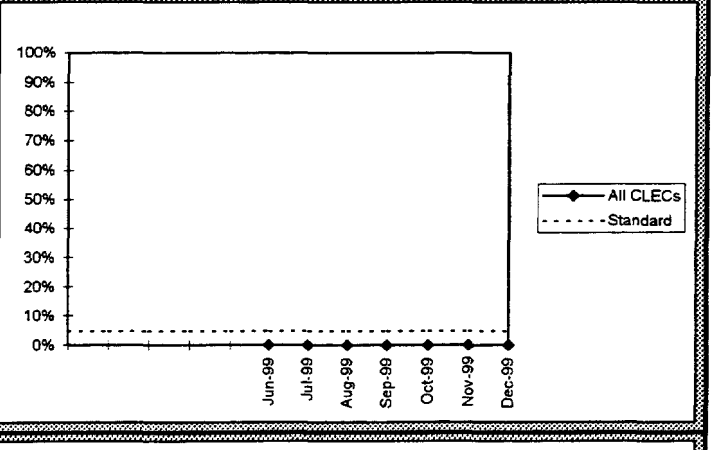
CAGED - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	2	0	0.0%	Base < 10
Jul-99	15	0	0.0%	-5.00
Aug-99	0	0	n/a	Base < 10
Sep-99	3	0	0.0%	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	20	0	0.0%	



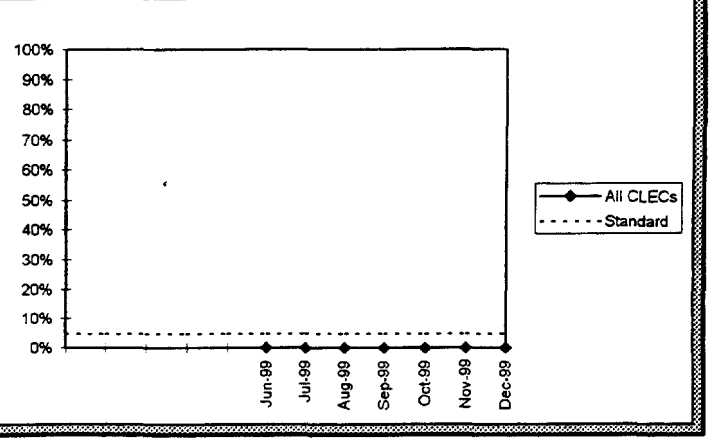
CAGELESS - INITIAL

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	8	0	0.0%	Base < 10
Jul-99	18	0	0.0%	-5.00
Aug-99	4	0	0.0%	Base < 10
Sep-99	5	0	0.0%	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	35	0	0.0%	



CAGELESS - AUGMENTS

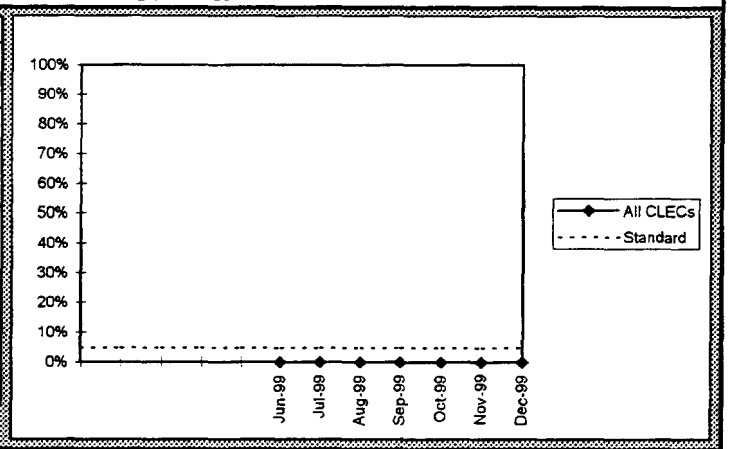
	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



Percent Missed Collocation Due Dates

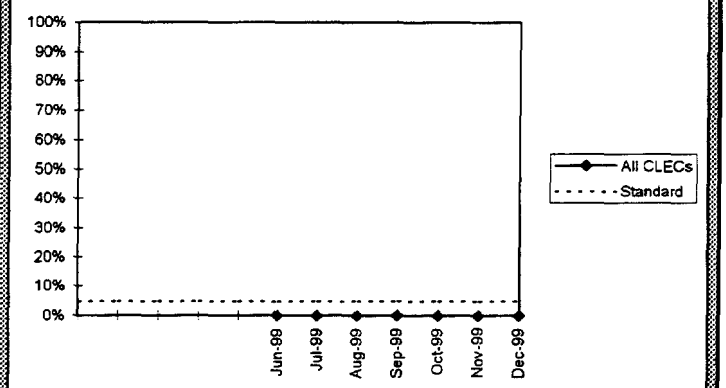
CAGED - INITIAL

Measurement No. 107	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	1	0	0.0%	Base < 10
Jul-99	1	0	0.0%	Base < 10
Aug-99	2	0	0.0%	Base < 10
Sep-99	16	0	0.0%	-5.00
Oct-99	3	0	0.0%	Base < 10
Nov-99	3	0	0.0%	Base < 10
Dec-99	3	0	0.0%	Base < 10
12 Mo. Total	29	0	0.0%	



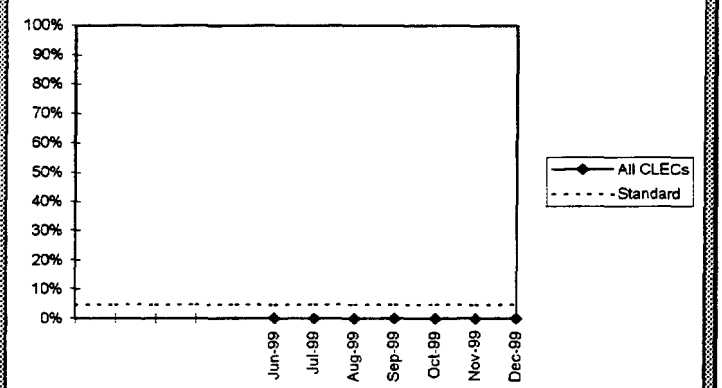
CAGED - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	3	0	0.0%	Base < 10
Jul-99	1	0	0.0%	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	1	0	0.0%	Base < 10
Nov-99	1	0	0.0%	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	6	0	0.0%	



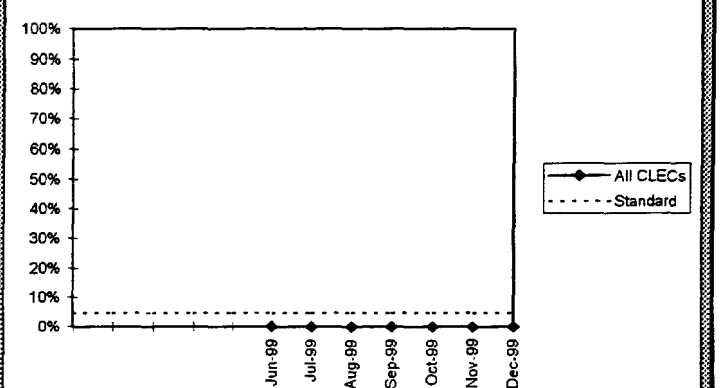
CAGELESS - INITIAL

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	7	0	0.0%	Base < 10
Aug-99	6	0	0.0%	Base < 10
Sep-99	5	0	0.0%	Base < 10
Oct-99	15	0	0.0%	-5.00
Nov-99	0	0	n/a	Base < 10
Dec-99	1	0	0.0%	Base < 10
12 Mo. Total	34	0	0.0%	



CAGELESS - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	1	0	0.0%	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	2	0	0.0%	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	3	0	0.0%	

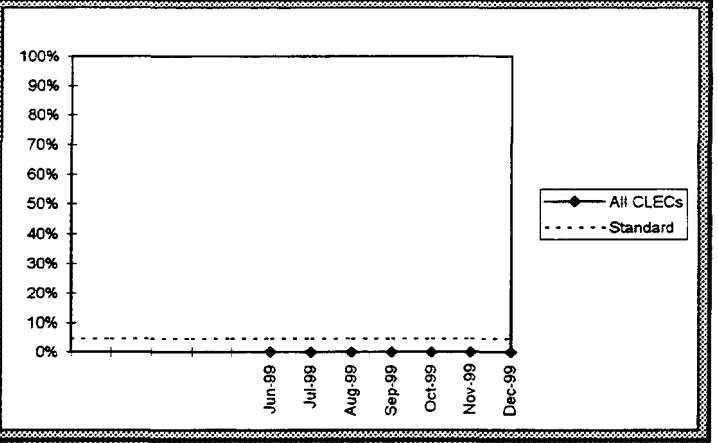


Percent Missed Collocation Due Dates

SHARED CAGE - INITIAL

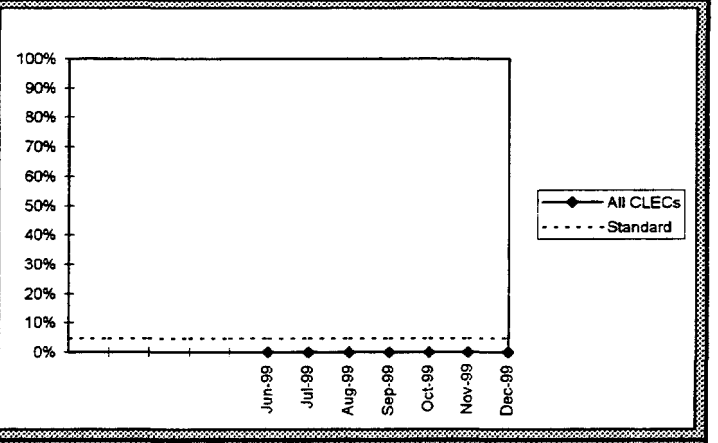
Measurement No. 107

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



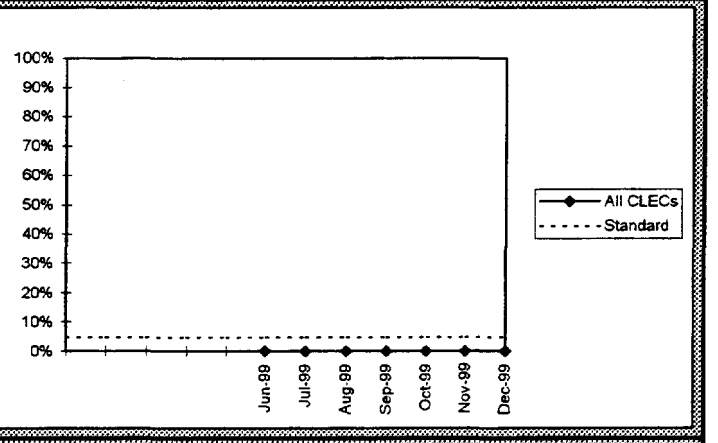
SHARED CAGE - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



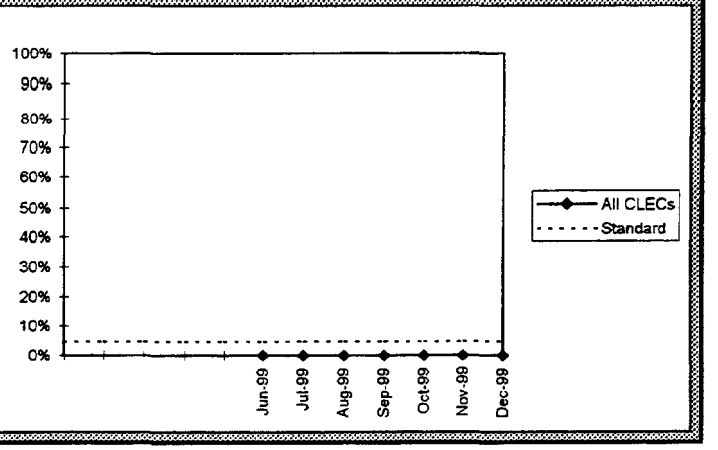
VIRTUAL - INITIAL

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	1	0	0.0%	Base < 10
12 Mo. Total	1	0	0.0%	



VIRTUAL - AUGMENTS

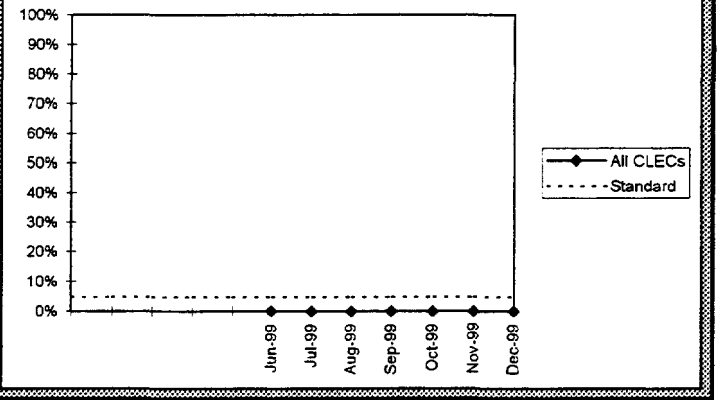
	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



Percent Missed Collocation Due Dates

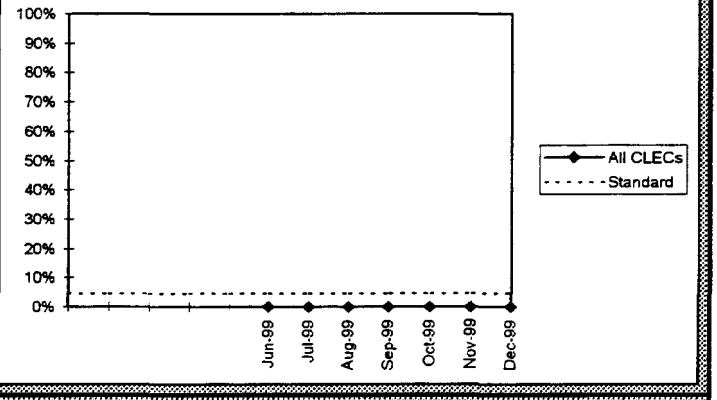
SHARED CAGE - INITIAL

Measurement No. 107	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



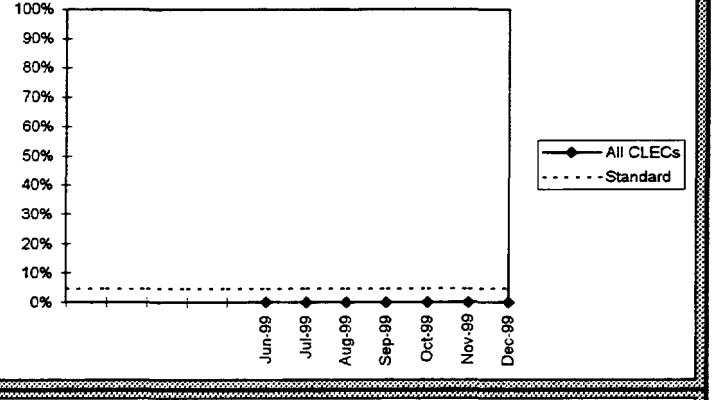
SHARED CAGE - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



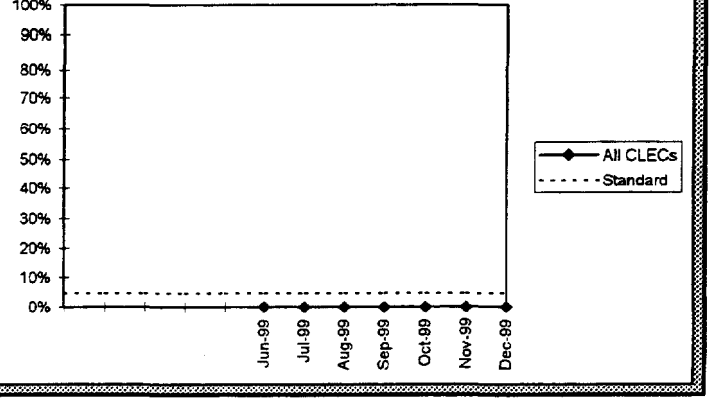
VIRTUAL - INITIAL

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



VIRTUAL - AUGMENTS

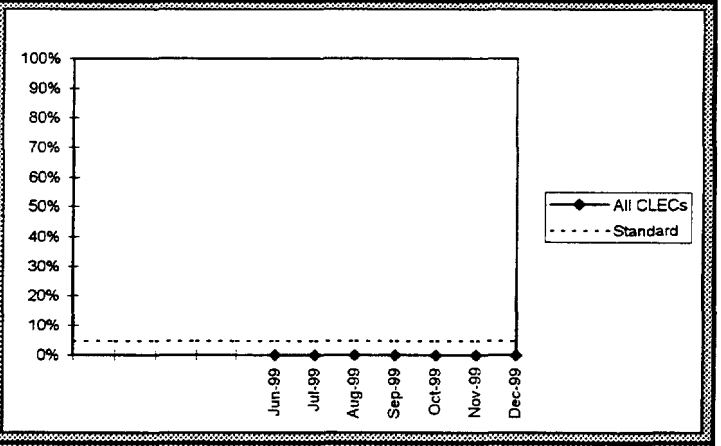
	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



Percent Missed Collocation Due Dates

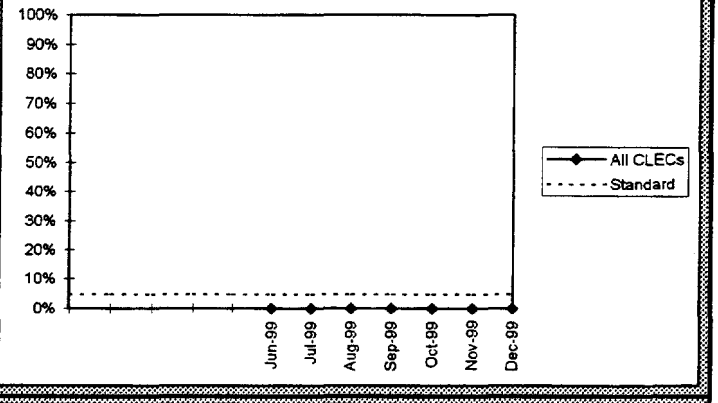
SHARED CAGE - INITIAL

Measurement No. 107	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



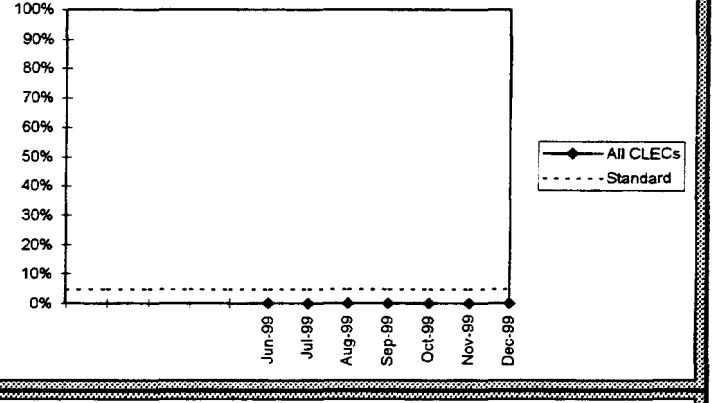
SHARED CAGE - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



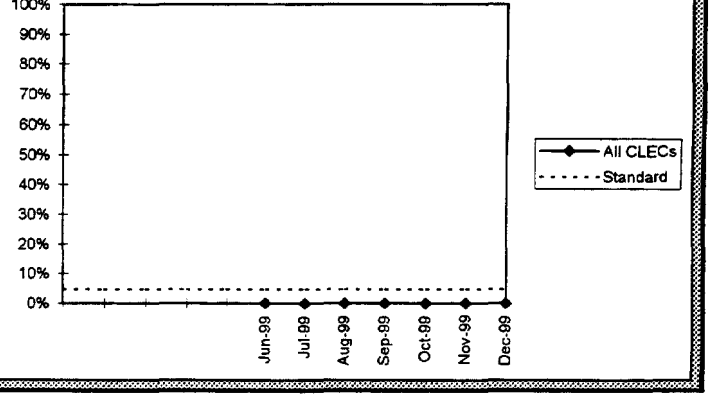
VIRTUAL - INITIAL

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



VIRTUAL - AUGMENTS

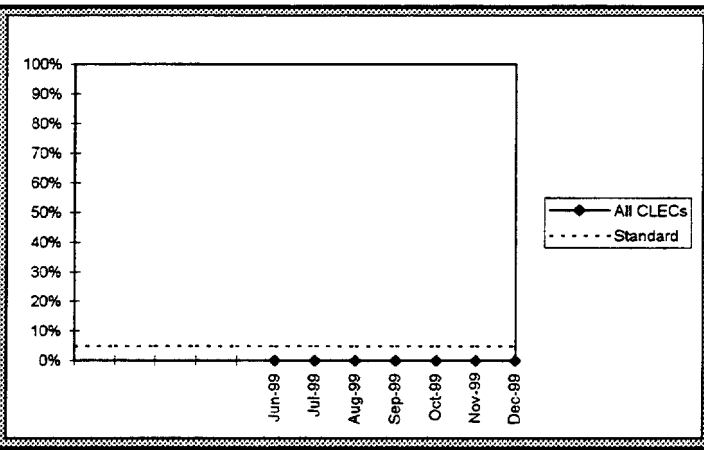
	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



Percent Missed Collocation Due Dates

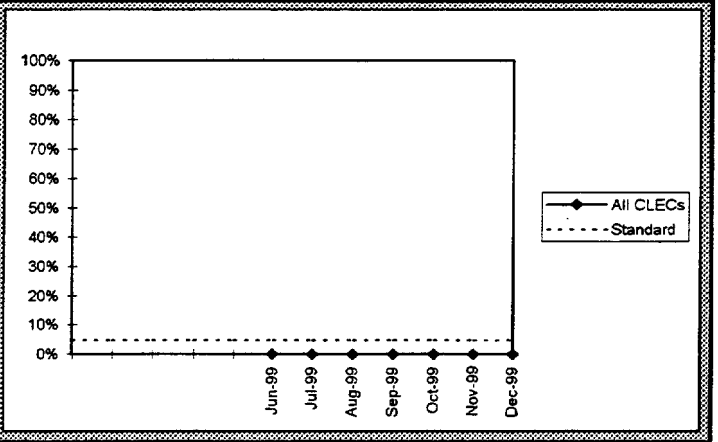
SHARED CAGE - INITIAL

Measurement No. 107	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



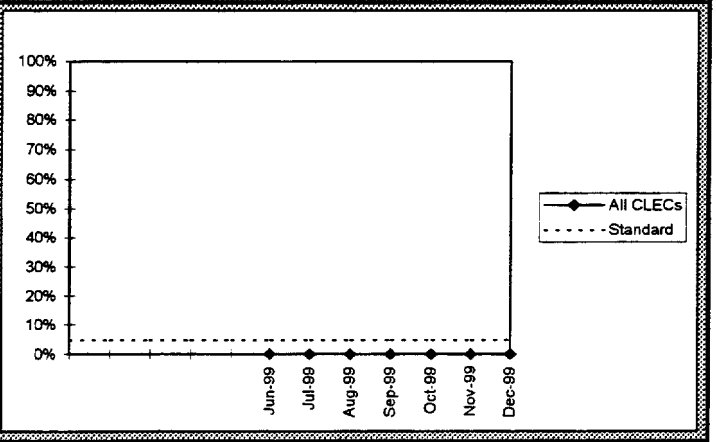
SHARED CAGE - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



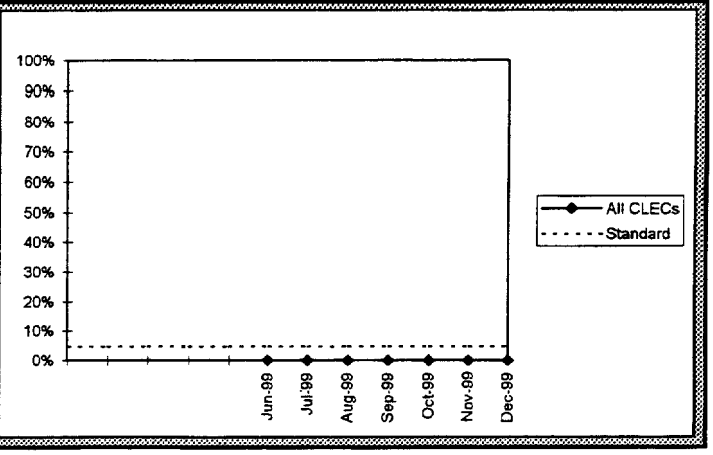
VIRTUAL - INITIAL

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



VIRTUAL - AUGMENTS

	All CLECs # Collocation Projects	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	Z-Value
Jun-99	0	0	n/a	Base < 10
Jul-99	0	0	n/a	Base < 10
Aug-99	0	0	n/a	Base < 10
Sep-99	0	0	n/a	Base < 10
Oct-99	0	0	n/a	Base < 10
Nov-99	0	0	n/a	Base < 10
Dec-99	0	0	n/a	Base < 10
12 Mo. Total	0	0	n/a	



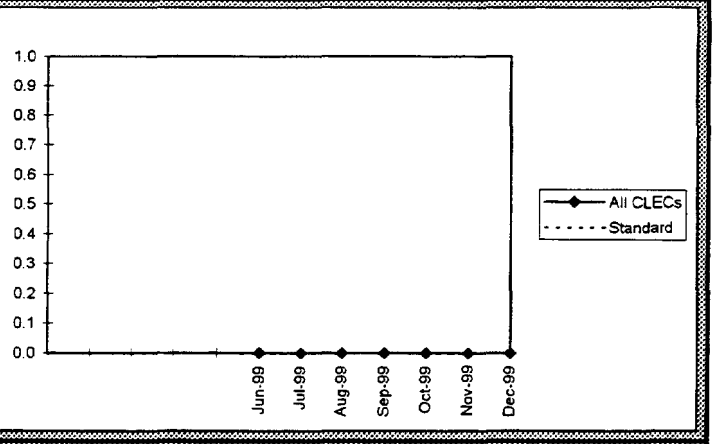
Average Delay Days for SWBT Missed Due Dates

CAGED - INITIAL

Measurement No. 108

All CLECs

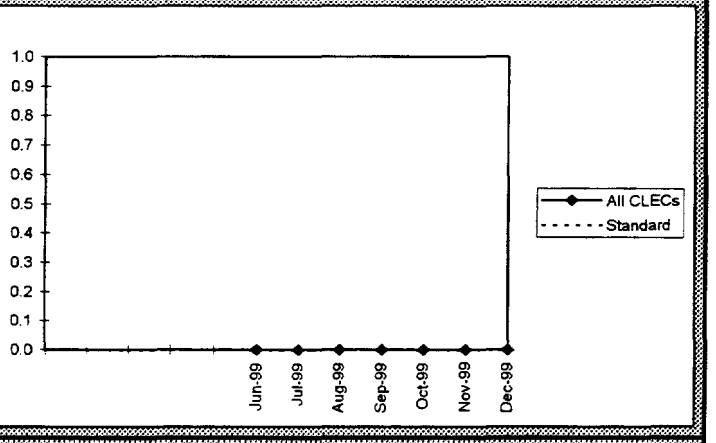
	# Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



CAGED - AUGMENTS

All CLECs

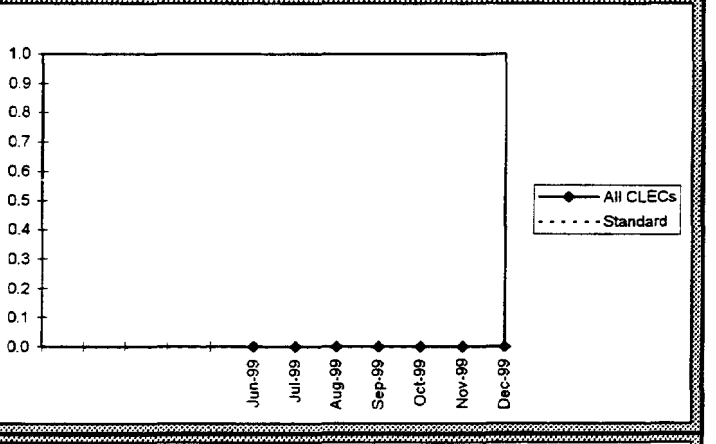
	# Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



CAGELESS - INITIAL

All CLECs

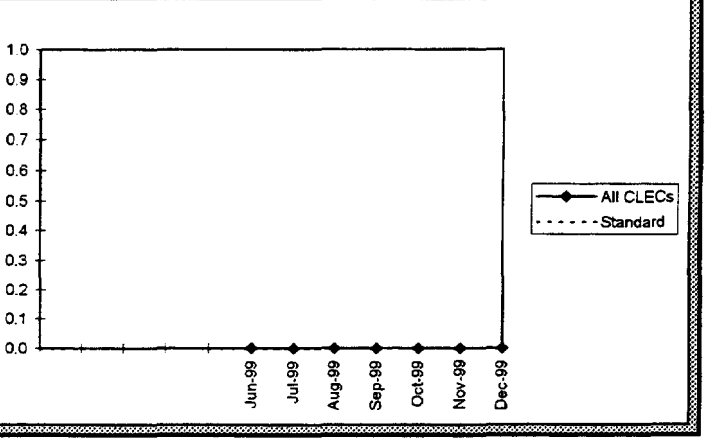
	# Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



CAGELESS - AUGMENTS

All CLECs

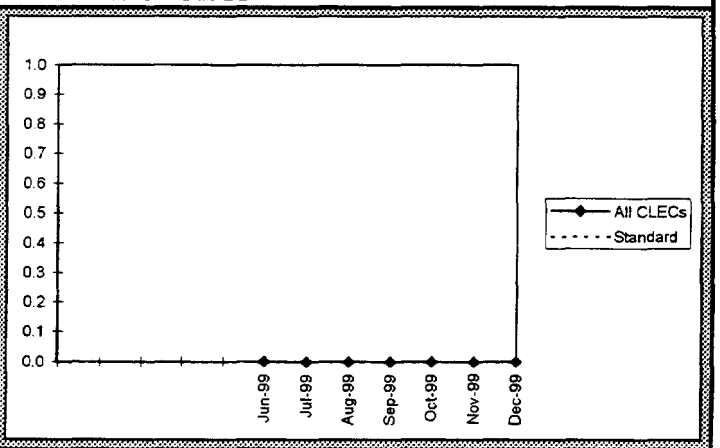
	# Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



Average Delay Days for SWBT Missed Due Dates

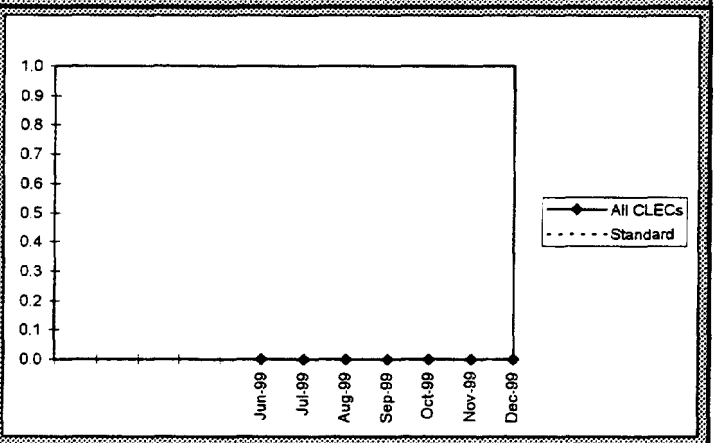
CAGED - INITIAL

Measurement No. 108	All CLECs # Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



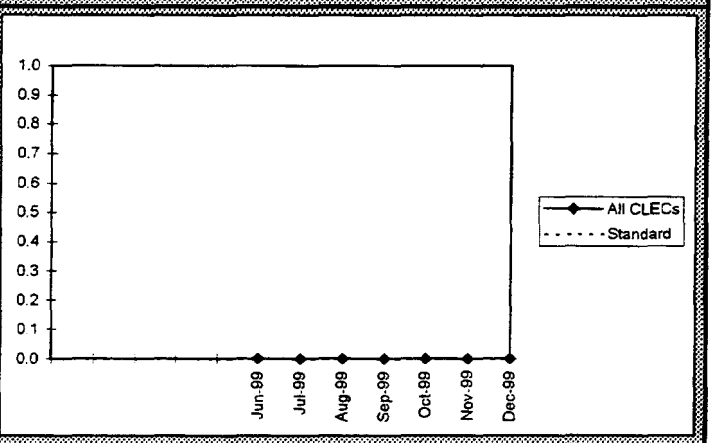
CAGED - AUGMENTS

	All CLECs # Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



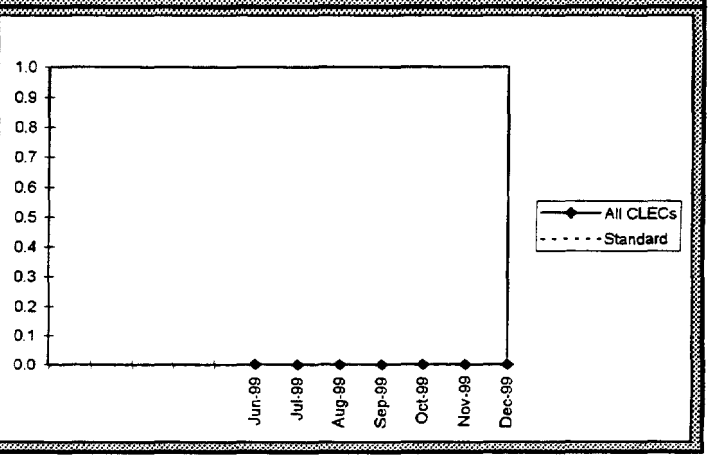
CAGELESS - INITIAL

	All CLECs # Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



CAGELESS - AUGMENTS

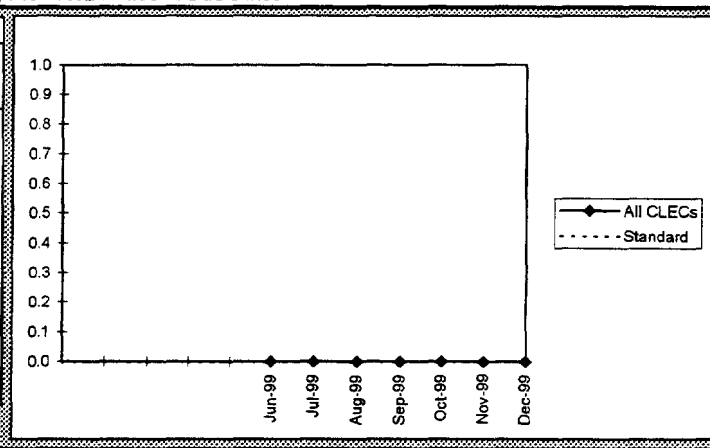
	All CLECs # Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



Average Delay Days for SWBT Missed Due Dates

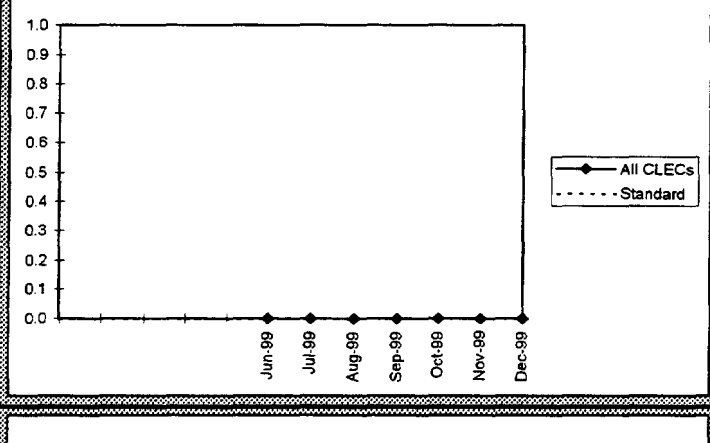
CAGED - INITIAL

Measurement No. 108	All CLECs # Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



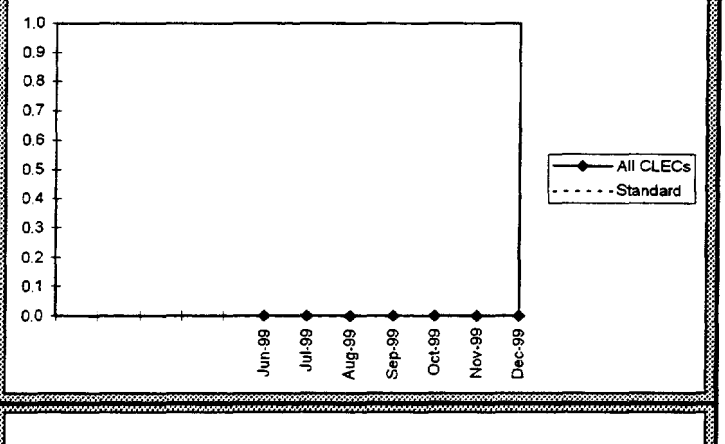
CAGED - AUGMENTS

	All CLECs # Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



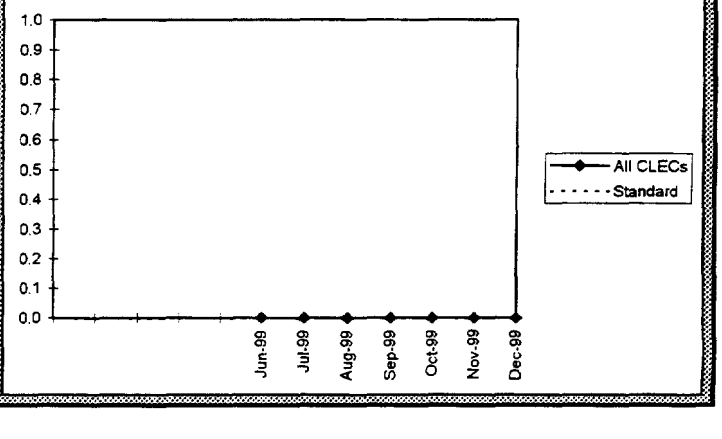
CAGELESS - INITIAL

	All CLECs # Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



CAGELESS - AUGMENTS

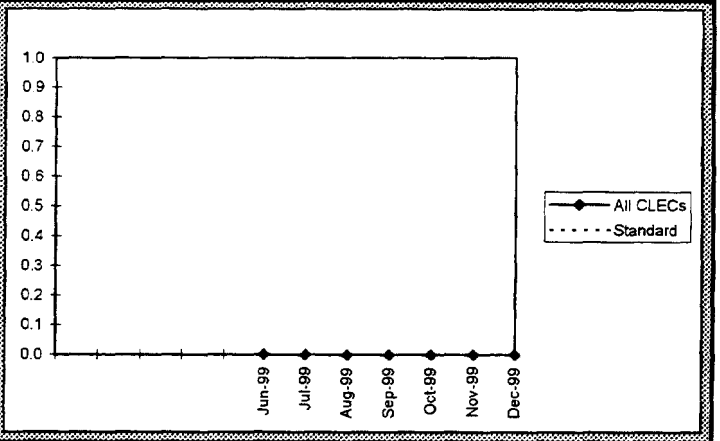
	All CLECs # Missed Due Dates	Avg. Delay Days	10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



Average Delay Days for SWBT Missed Due Dates

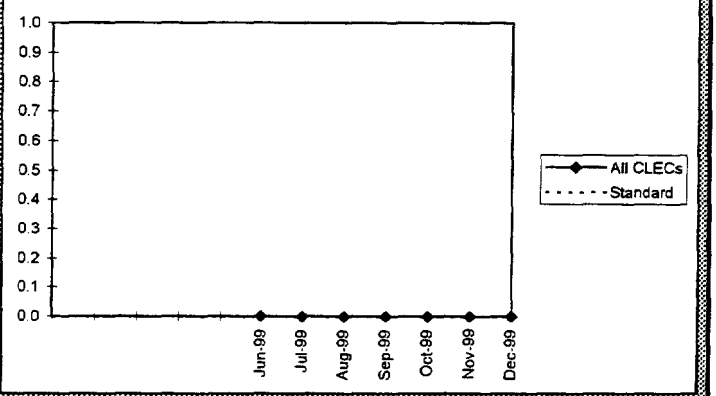
CAGED - INITIAL

Measurement No. 108	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



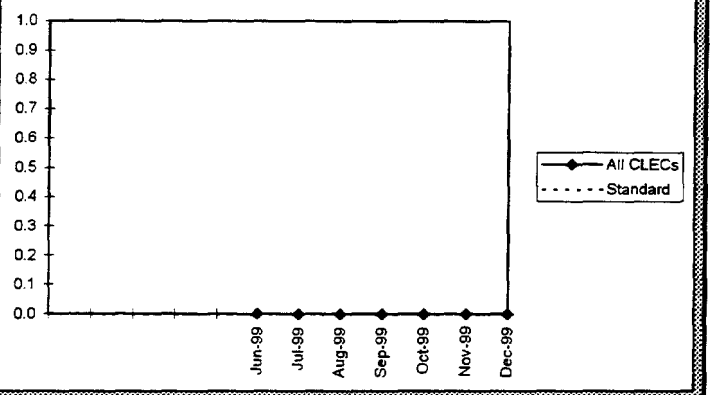
CAGED - AUGMENTS

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



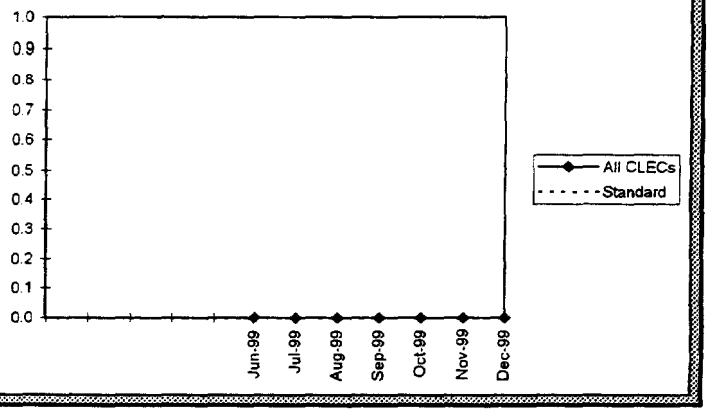
CAGELESS - INITIAL

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



CAGELESS - AUGMENTS

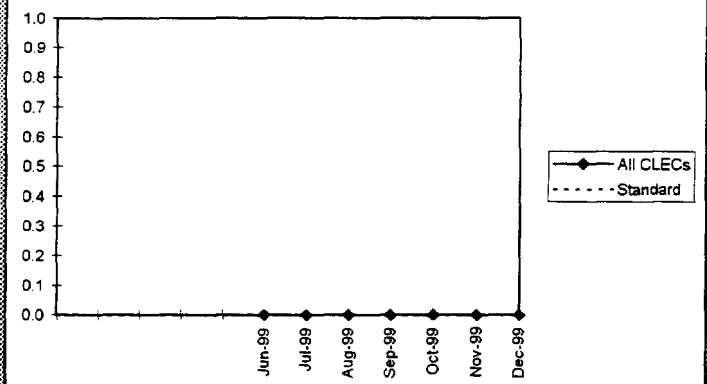
	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



Average Delay Days for SWBT Missed Due Dates

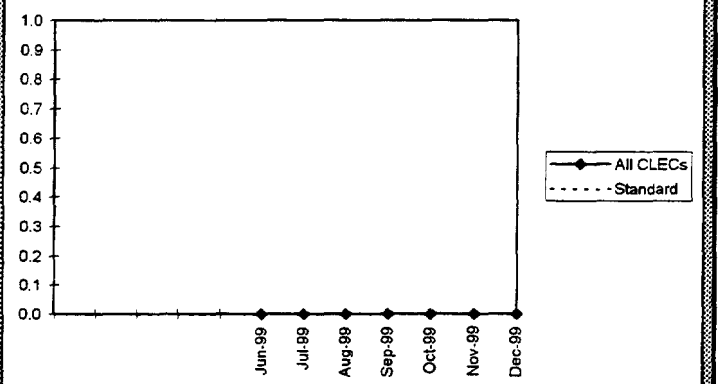
SHARED CAGE - INITIAL

Measurement No. 108	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



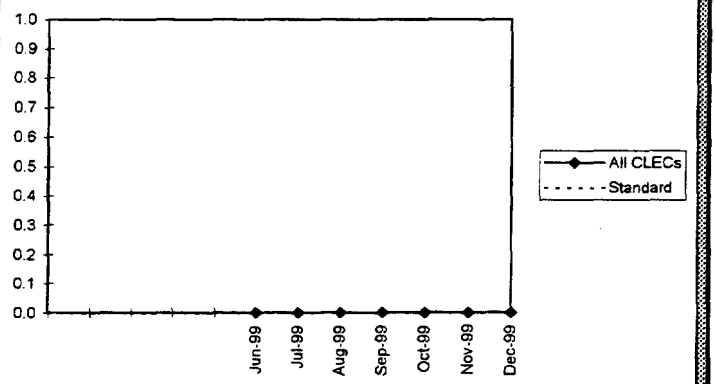
SHARED CAGE - AUGMENTS

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



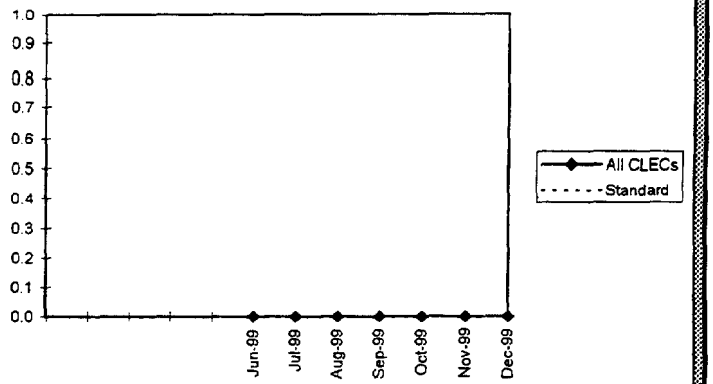
VIRTUAL - INITIAL

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



VIRTUAL - AUGMENTS

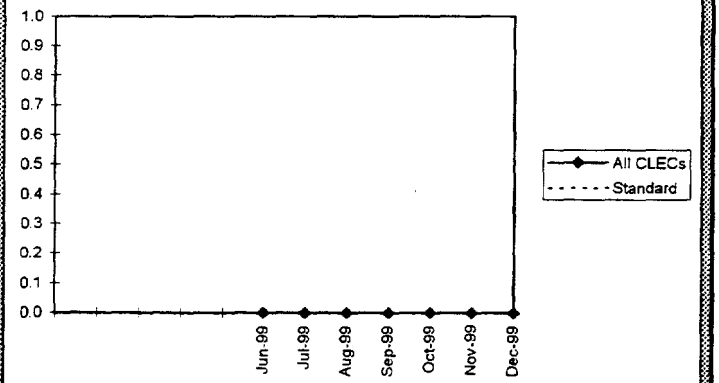
	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



Average Delay Days for SWBT Missed Due Dates

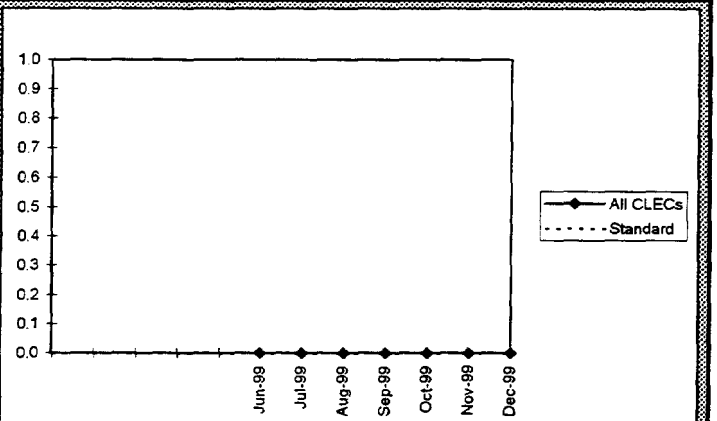
SHARED CAGE - INITIAL

Measurement No. 108	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



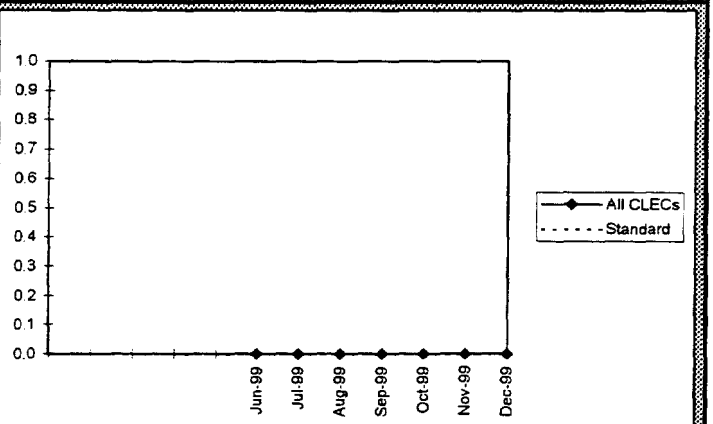
SHARED CAGE - AUGMENTS

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



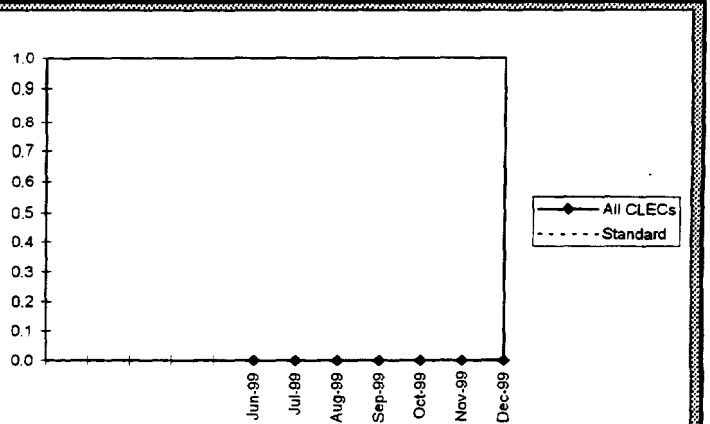
VIRTUAL - INITIAL

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



VIRTUAL - AUGMENTS

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	

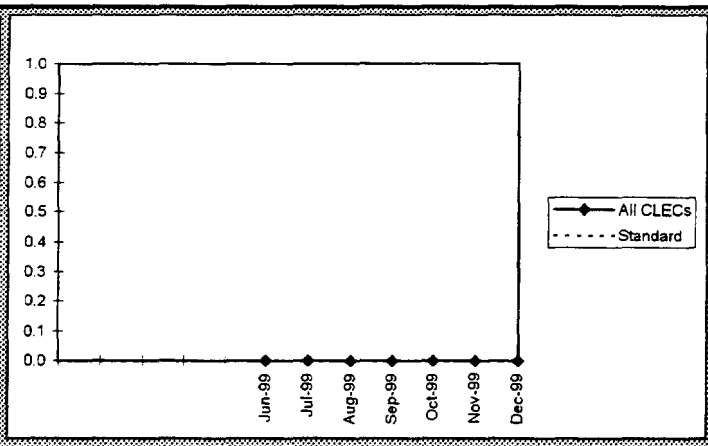


Average Delay Days for SWBT Missed Due Dates

SHARED CAGE - INITIAL

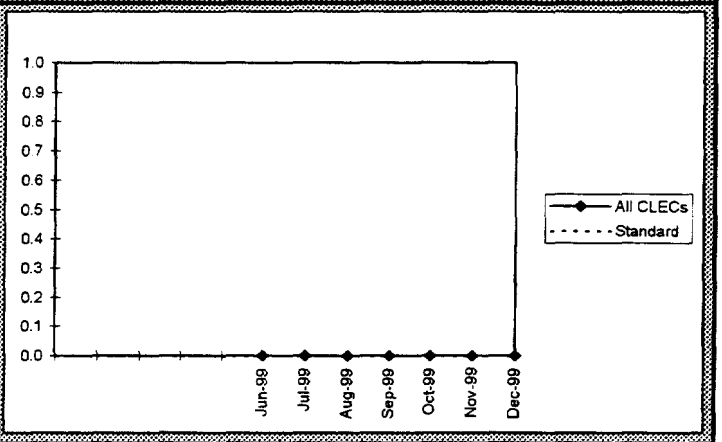
Measurement No. 108

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



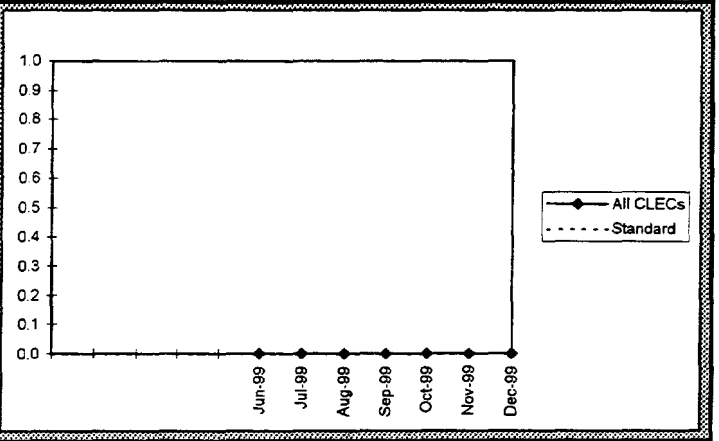
SHARED CAGE - AUGMENTS

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



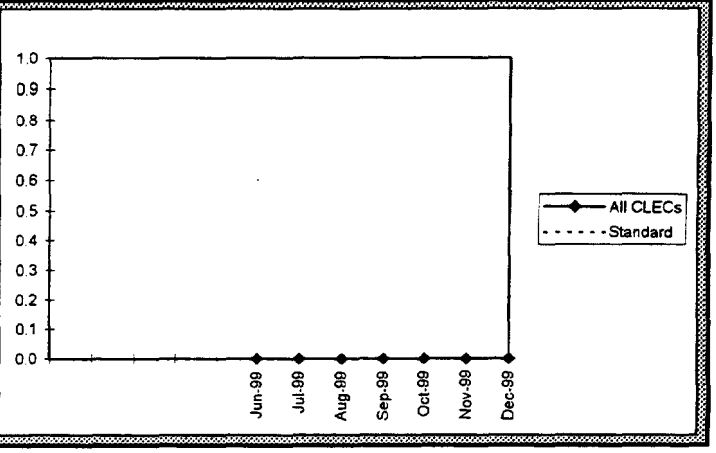
VIRTUAL - INITIAL

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



VIRTUAL - AUGMENTS

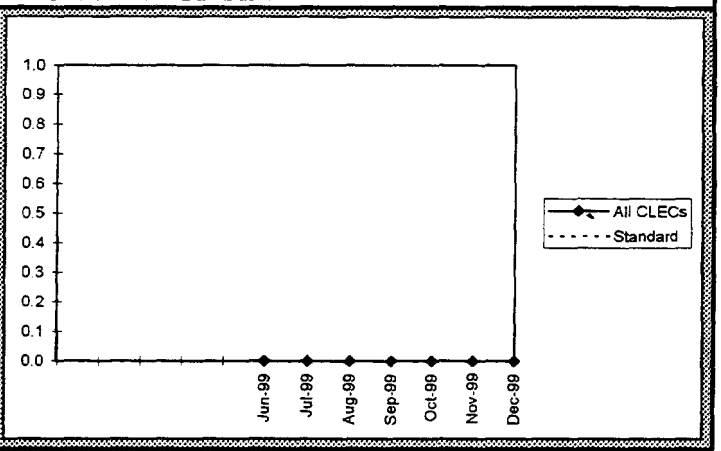
	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



Average Delay Days for SWBT Missed Due Dates

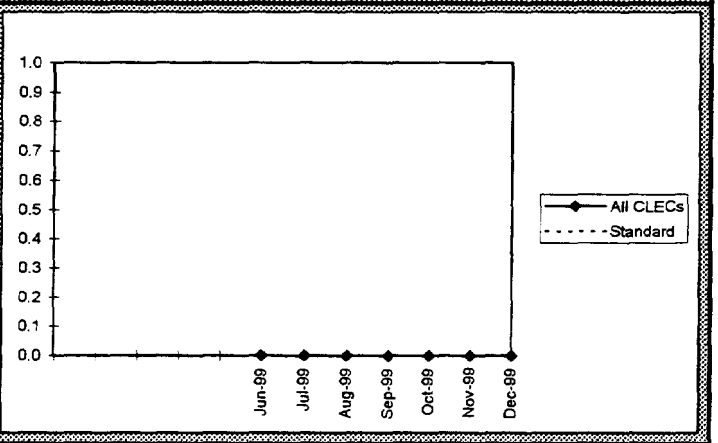
SHARED CAGE - INITIAL

Measurement No. 108	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



SHARED CAGE - AUGMENTS

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



VIRTUAL - INITIAL

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
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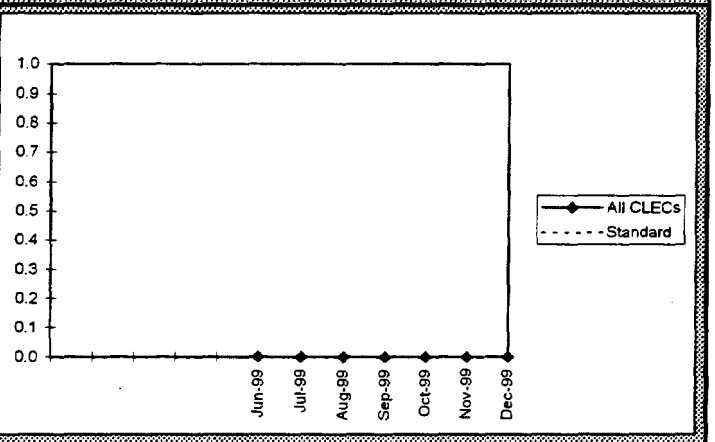
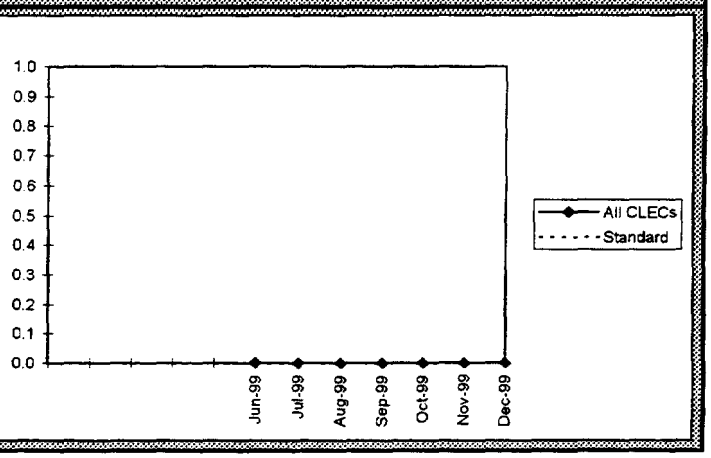
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a	



VIRTUAL - AUGMENTS

	All CLECs # Missed Due Dates	All CLECs Avg. Delay Days	All CLECs 10% Interval Benchmark	All CLECs Z-Value
Jun-99	0	n/a	n/a	Base < 10
Jul-99	0	n/a	n/a	Base < 10
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	0	n/a	n/a	Base < 10
12 Mo. Total	0	n/a	n/a